

FACULTY OF BUSINESS AND MANAGEMENT

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TRANSPORT (BA247)

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PRINCIPLES OF ENTREPRENEURSHIP

ENT530

SOCIAL MEDIA PORTFOLIO

INDIVIDUAL PROJECT

PREPARED FOR

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EXECUTIVE SUMMARY.

By.Mellodies is my ready-existing online business that I created on 2017 starting from as a Drop-shipper and re-branding to my own brand on 2020. This brand are completely about variety of head scarves with different material, style and measurement that suit for every women.

My business was fully started as my own branding on January 2020 with 3-4 Dropship and Agent under this brand. We started with 100 pieces of scarves back then and hire a photographer for the product photography and myself as a product 'presenter'. Our brand are available on E-commerce website (Yezza), Shopee and Authorized Dropship. Basically, our best product are Bawal Cotton Voile that loved by so many people with price only at RM15/pieces. Then, with successful of this first collection, I started to bring in another collection with different material and type.

Since 2020, we had sold more than 300 pieces of scarves since the business are only online basis and we had regular customer that regularly waiting for our collection. We are known because of the affordable price and great material provided to our customer.

GO-ECOMMERCE REGISTRATION.



INTRODUCTION OF BUSINESS.



Figure 1 : By.Mellodies registration certification under Suruhanjaya Syarikat Malaysia (SSM)

NAME AND ADDRESS OF BUSINESS.

Our business name is By.Mellodies that I inspired from my personal interest which is Music. We want to bring in the positive and enjoyabel vibes to our customer when they are wearing our collection. Our business motto is "Be Bold Be Confidence" which represent our collection that making every women feel prettier in their own way and increase their confidence level. As for our target market, By.Mellodies are pretty known for teenagers and adult at age range 15 until 45 years old.

BUSINESS INFORMATION.



Figure 2: Business information of By.Mellodies

ORGANIZATIONAL CHART.

By.Mellodies is a sole proprietorship business form and our business are online-based business that only had one person as for all roles in organization which is myself as the owner and also as marketing, finance, sales person.

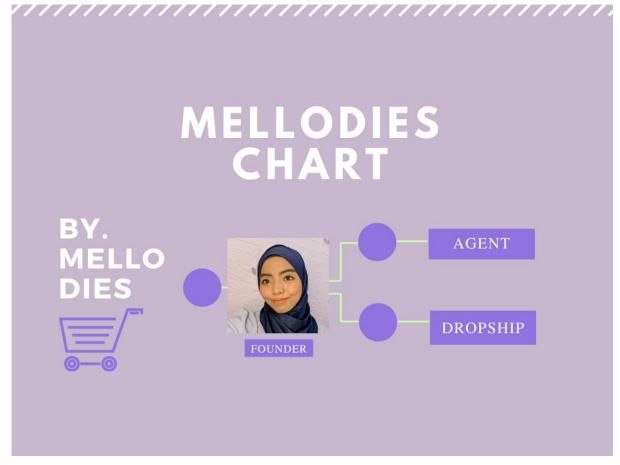


Figure 3: By.Mellodies organizational chart that only consist of myself as the owner.

MISSION / VISION.

I believe that every business should have mission/vision to achieve short & long-term goals in the future. Despite only as a small business, I also had a mission/vision for my business.

Mission:

- ♦ To encourage and put a trust in people to purchase high quality product at affordable price.
- ♦ To give best experience for our customer that wear our collection.
- ♦ To help students and those who in need to do online business as side income.
- ♦ To become the best scarves supplier that provide variety of head scarves.
- ♦ To make it easier for people in a journey of wearing scarves as a Muslim.

Vision:

♦ To bring By.Mellodies to an international level at affordable price and high-quality material that well known to everyone and encourage people to enjoy wearing head scarves.

DECRIPTIONS OF PRODUCTS / SERVICES.

By.Mellodies is a business that offer variety of scarves such as square scarves and shawl. We choose to start this type of business because of the big market of scarves that every Muslim will wear and purchase regularly. Selling variety of scarves is easier as long as we can provide variety of scarves at one time (colors, material). With affordable price, it's also can encourage students to keep purchasing repeatedly without doubt since college students will change their scarves everyday.

I also provide services for birthday and surprise. We offer surprise box with wish card as low as RM1 include bubble wrap and special ribbon for our customer. Our packaging are a box, ribbon and bubble wrap for purchase more than 2 pieces and zip lock bag for purchase only 1 pieces.

In order to encourage customer to purchase our product, we also sell on Shopee which provide free shipping if you purchase at minimum rate RM15 and our products are as low as RM15 per pieces. We also provide variety of courier chosen such as Poslaju, Ninja Van and DHL services that can send out your parcel in front of your door. Not only focusing on postage, we also can delivery by cash on delivery through our Agent and at Nilai, Negeri Sembilan area.

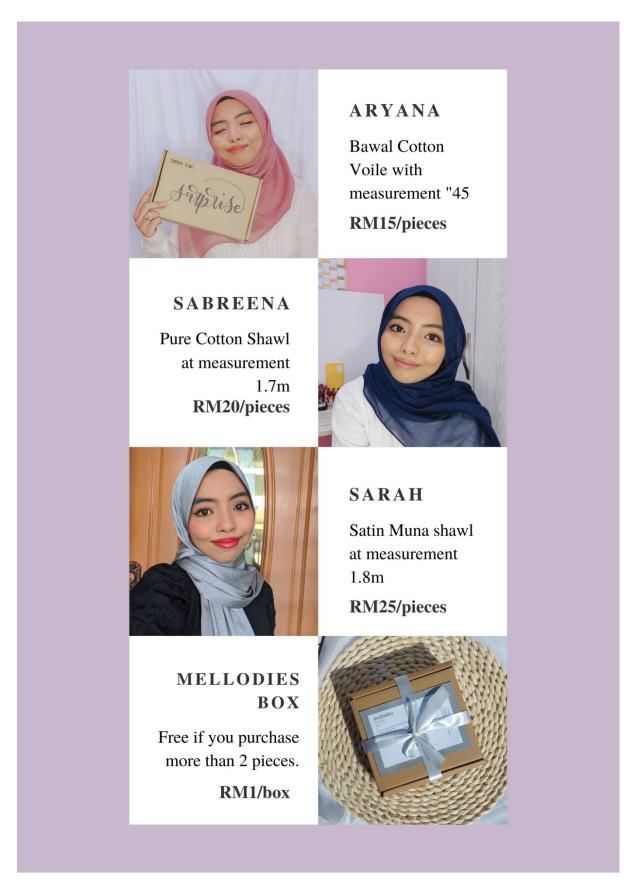


Figure 4: Product description and price details.

FACEBOOK (FB)

Creating Facebook (FB) page

We had created a Facebook Page since our first day of business along with Instagram and Twitter. We believe that social media is one of the common and basic platform needed to promote every business since we are living in 2021 that everyone are using social media to find things. Therefore, this is one of the way to reach bigger audience for our business.

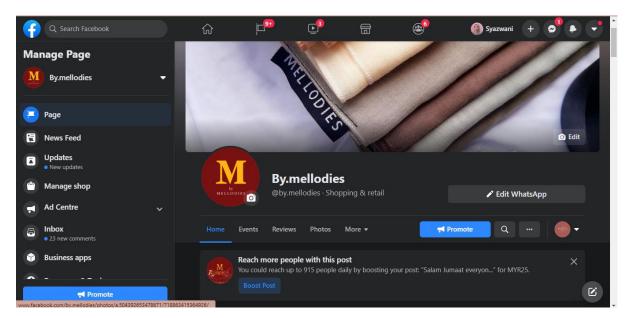


Figure 5: By.Mellodies Facebook Page that connected with Instagram Account.

Customing URL Facebook (FB) page

FB Pages URL : https://www.facebook.com/by.mellodies

FACEBOOK (FB) POST – TEASER





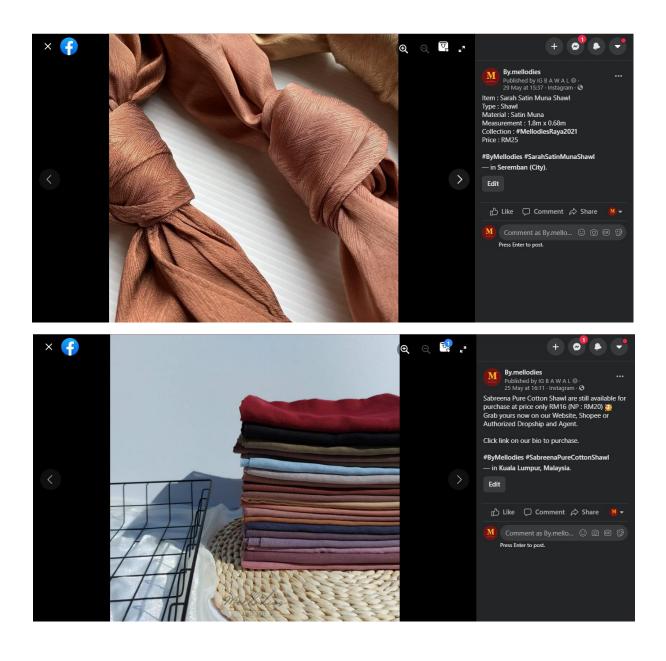


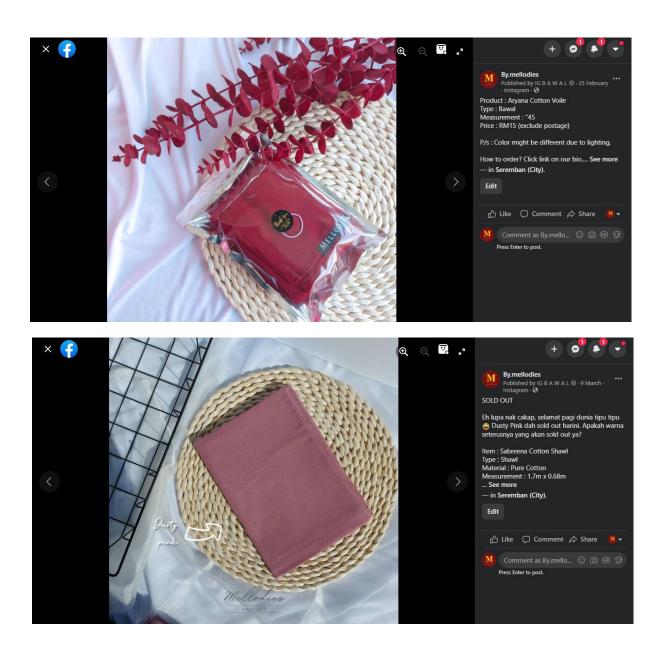




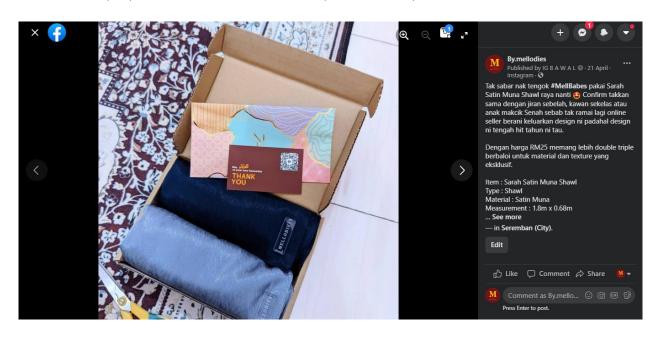


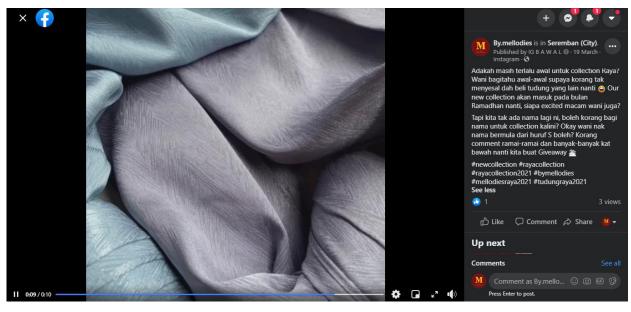
FACEBOOK (FB) POST – COPYWRITING (HARD SELL)

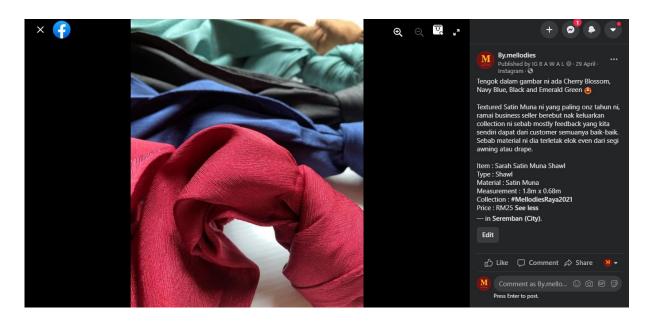


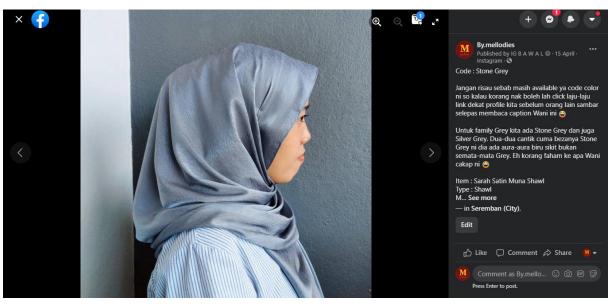


FACEBOOK (FB) POST – COPYWRITING (SOFT SELL)









Graphics

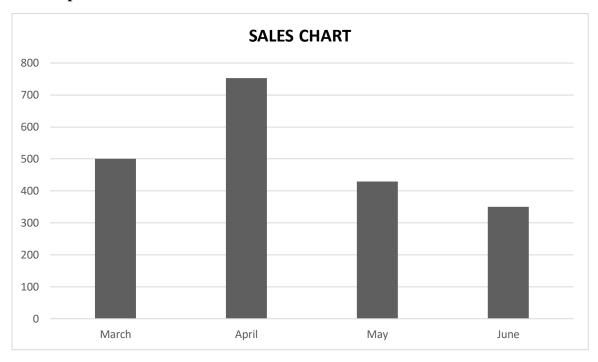
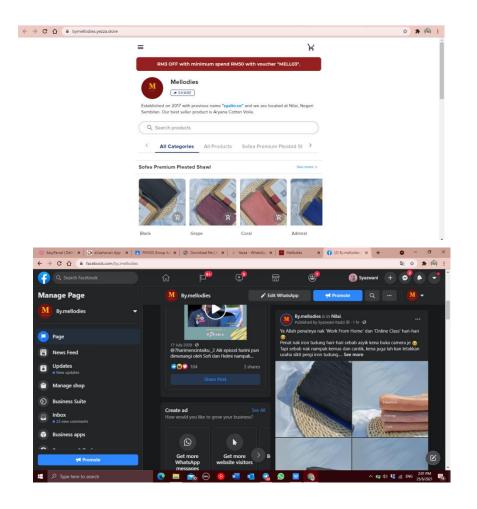


Figure 6: Sales chart for By.Mellodies since March 2021 until June 2021.



CONCLUSION.

In a word, By.Mellodies is a business that sell variety of scarves through online platform that enhance more on Facebook and Instagram with additional platform such as Shopee and Yezza. I made the right decision when I decided to started with Facebook page since it help me to grow my audience bigger. I able to use the business tools on Facebook well with affordable price rate and can connect with my Instagram account without having to post it twice on both account.

In addition, we can focus on two category of customer which is adult on Facebook and teenagers on Instagram. Since we are in 2021, I need to keep follow the IT development to keep my business on the right track.

With Facebook page helps, we manage to achieve bigger audience and more sales by posting it on social media daily and regularly. I hope that in the future, By.Mellodies can reach more audience on all social media platform with more quality posting and products.