

CREDIBILITY, EMOTIONAL ATTRIBUTES AND CONSCIOUSNESS IN RELATIONS TO AUDIENCE ATTITUDE: A STUDY OF LOCAL NEWSPAPER IN KOTA KINABALU

MOHD SHAMSUL BIN JANTAN 2013144339

BACHELOR OF BUSINESS ADMINISTRATION (HONS) MARKETING FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA KAMPUS KOTA KINABALU

ACKNOWLEDGEMENT

Assalamualaikum.....

First of all, I would like to thank to Allah s.w.t for his blessings to me to finish this thesis completely. I'm proudly to express my greatest appreciation neither to my advisor, Mr Franklin H.Lai and and thanks to my second examiner, Mr Haji Cyril for giving a lot of guidance and moral support in process to complete this thesis.

Not to forget to my supervisor during practical training, Mr Alexander Chin and Mrs. Yanti Abas for their full cooperation and a lot of guidance in providing relevant ideas, information and assisting me in completing my practical training.

I would therefore like to express my heartfelt thanks to my family, especially to my mother, Mariam bte Matli and colleagues who have participated in giving positive comments and supporting words in helping me to complete this task. Their contributions truly appreciated and will be well remembered.

TABLE OF CONTENTS

CHAPTER 1: INTRODUCTION TO THE RESEARCH

1.0 Introduction	1					
1.1 Background of study						
1.3 Problem Statement						
1.4 Research Objective						
1.5 Research Question						
1.6 Research Hypothesis						
1.7 Theoretical Framework						
1.8 Scope of Study						
1.9 Significance of Study	15					
CHAPTER 2: LITERITURE RIVIEW						
2.1 Audience Attitude	18					
2.2 Credibility	22					
2.3 Emotional Attributes						
2.4 Consciousness	30					
CHAPTER 3: RESEARCH METHODOLOGY						
3.0 Introduction	36					
3.1 Research Design						
3.2 Data Collection and Data Sources						

3.3 Sampling Technique	
Population	38
Sampling frame	39
Sampling size	39
3.4 Data Analysis	
Convenience Sampling	40
3.5 Data Analysis Technique	
Descriptive Statistics	41
Multiple Regression Model	41
Cross Tabulation	43
Hypothesis Testing	43
3.6 Research Instrument	44
3.7 Validity of Data	
Pilot Test	46
CHAPTER 4: DATA ANALYSIS	
4.1 Frequency Distribution	
Gender	50
Age	51
Marital Status	53

54

How Often Reading the Newspaper

ABSTRACT

The problem facing by the newspaper industry especially for the New Sabah Times nowadays was the decreasing of their circulation from year to year because of the audience attitude to read the newspaper local news. There are three audience attitude that contribute to this problem which is credibility, emotional attributes and consciousness. Researcher wants to understand whether the credibility, emotional attributes and consciousness have the relationship or not in audience attitude. The researcher found the literature review from the references books, journals and also website. Beside that, the researcher also studies a previous thesis as references to more understanding. The literature review is collected from journal and books. By doing this research, the researcher using primary data and secondary data as sources in gathering information. Researcher have distribute 384 the questionnaire to the respondents. For the sampling technique, the researcher used convenience sampling. For the finding and analysis, the researcher has used SPSS to analyze the data. Hypothesis Testing results show that all variables are significant. From the findings, it shows that Consciousness is the most preferred to influence the New Sabah Times audience attitude and credibility is the least important attribute for the New Sabah Times Newspaper while it follow by emotional attributes. For regression analysis, all hypothesis is accepted. Lastly, recommendations are suggested to the practitioner (New Sabah Times) for their further improvement in which recommendations are improving the news uniqueness, manipulate good marketing strategy for circulation in town areas and decrease the limitation of the news coverage.