



**UNIVERSITI TEKNOLOGI MARA
PENANG CAMPUS**

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PRACTICUM REPORT**

**PETROSAINS SDN BHD
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1.0 INTRODUCTION OF PETROSAINS SDN BHD

Petrosains Sdn Bhd is a wholly owned subsidiary of PETRONAS, which manages the visit operations of the world renowned PETRONAS Twin Towers and the interactive science centre, Petrosains, The Discovery Centre. Petrosains Sdn Bhd occupied level 4 and level 5 of both tower 1 and tower 2 and the entrance to Petrosains Sdn Bhd is through level 4, Suria KLCC mall. Petrosains is located at a very strategic land. It is because KLCC itself is connected with a lot of public transportation and by that, it will make it easier for local or foreign tourist to transport to KLCC.

Petrosains, The Discovery Centre is a non-profit set up to deliver the PETRONAS' commitment as a socially responsible corporate citizen in providing a rich and stimulating environment that is focused to increase science literacy and passion for obtaining scientific knowledge while the iconic PETRONAS Twin Towers provides the world with a unique experience and a magnificent view of Malaysia through the tourism perspective.

The vision of the company is to create wonder and inspire people through engaging and imaginative experiences and it goes along with the company promise, "Creating Wonder". For the mission, the company is committed to provide and nurture meaningful science learning through Petrosains, The Discovery Centre. It strives for sustainability by providing a strategic portfolio of offerings and delivering world-class customer service via the visit experience at both Petrosains, The Discovery Centre and the PETRONAS Twin Towers. In essence, Petrosains aims to enrich people's lives and enhance the nation's future.

The shared values that Petrosains Sdn Bhd hold is the staff are guided and look up to the shared values of Loyalty, Integrity, Professionalism, and Cohesiveness.