

# THE RELEVANCE OF PRACTICING NEWSPAPER ADVERTISING: A CASE STUDY OF KFCH INTERNATIONAL COLLEGE

### MUHAMAD KHAIRUL ISKANDAR BIN HAJIS 2011399773

## BACHELOR OF BUSINESS ADMINISTRATION (HONS) MARKETING

FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA SEGAMAT, JOHOR.

PREPARED FOR: MISS NORLINA M. ALI

**JANUARY 2014** 

#### **ACKNOWLEDGEMENT**

I am very grateful to be able to prepare this research successfully. I would never have been able to finish research without the guidance from the lecturer, help from friends and support from our family. I am thankful to Allah for giving me strength in finishing this case study.

I would like to express highest appreciation and thankfulness to my lovely lecturer, Miss Norlina M. Ali for their excellent advisor, guidance, caring, patience and providing me with an excellent atmosphere during my research.

Big thanks to friends who always shared opinions and experience among us. I also would like to acknowledge to the parties that helping me in preparing this research either directly or indirectly.

Last but not least, special thanks to my parents and family who always support and advices. Without their encouragement and help, it will be hard to finish this research paper.

#### **TABLE OF CONTENTS**

TITLE PAGE	i
LETTER OF DECLLARATION	ii
LETTER OF SUBMISSION	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	v
LIST OF FIGURES	viii
LIST OF TABLES	ix
ABSTRACT	×
CHAPTER ONE: INTRODUCTION	
1.1 BACKGROUND OF STUDY	1
1.2 BACKGROUND OF COMPANY	3
1.2.1 KFC Holdings (Malaysia) Bhd.	3
1.2.2 KFCH International College (KFCHic)	5
1.3 ISSUE / PROBLEM STATEMENT	9
1.4 RESEARCH OBJECTIVES	11
1.5 RESEARCH QUESTIONS	11
1.6 SIGNIFICANCE OF STUDY	12
1.5.1 Company	12
1.5.2 Management	12
1.5.3 Students	12
1.7 LIMITATIONS OF STUDY	13
1.7.1 Limited data resources	13

#### LIST OF TABLES

Table 1 : TOWS Matrix	16
Table 2 : The Pros and Cons of Newspaper Advertising	24
Table 3 : List of interviewees	30
Table 4 : Findings Table (Interview)	44
Table 5 : Findings Table (Focus Group)	47
Table 6 : Gap Analysis 1	49
Table 7 : Gap Analysis 2	52

#### **ABSTRACT**

Advertising and promotions plays important roles in the organization or in the company itself because it can attract more people to buy the products as well increase the profit in the organizations. If they do a lot of promotion strategy, it can create consumer awareness towards a product or services and the product will be recognized by the customer. KFCH International College is the organizations that use several advertising media in order to attract potential students. Newspaper, magazine, radio and internet is the example of media that been used by the company. Researcher found that all of the media has its own important to the company because it can create good image, consumer awareness and also create a good relationship with their respective customer. Besides that, it also can increase company sales, profit and market share. Newspaper is a media that been practicing by the company since the early opening of the company until now. Although newspaper is among the traditional media, currently, the company still invests huge money to it. Nowadays, internet has been a popular media to been use by people to get information and some of the people might think that newspaper is not relevant to be use. Hence, the researcher conducts this research to identify whether newspaper advertising is still relevant to be practicing by the company.