

**Universiti Teknologi MARA**

**Development of Corrective Action Tracking Web Based  
System for Internal Audit Department (IAD) of Bank  
Simpanan Nasional (BSN)**

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## **ABSTRACT**

Internal Audit Department (IAD) of Bank Simpanan Nasional (BSN) is currently handling its audit findings resolution by the auditee via manual tracking mechanism. Manual tracking which consists of manual approach to obtain respond from the auditee through e-mail and phone call. This approach is not effective and time consuming. IAD of BSN require a system that will make the mechanism more efficient and productive. Therefore, this project is aimed to develop a corrective action tracking system for IAD of BSN. Several research elements had been used in this project are interviews and rapid application development (RAD) as methodology in developing the corrective action tracking system. Last but not least, it is hope that this project will assist and enhance current manual system at IAD and improve the mechanism to be more effective and efficient.

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