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**FINAL PROJECT (BSB314)**

**CASE STUDY:**

**IXORA HOTEL SEBERANG PRAI,  
PULAU PINANG**

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**DIPLOMA IN BUILDING SURVEYING**

**SEMESTER  
JUNE 2015 – OCTOBER 2015**

## ACKNOWLEDGEMENT

Assalamualaikum...

In The Name of Allah the Most Gracious and Most Merciful.

Firstly, we would like to thanks to Allah because with bless, finally we finish our assignment due on time. We also would like to express our highest gratitude to all those who have given the assistance and cooperation in many forms whether it is in terms of physically or technically to completion of this report successfully.

We would like to thanks especially dedicated to our supervisor is Mdm. Nadira Binti Ahzahar for the lesson that her given to us how to manage and to settle down Final Project (BSB 314). We also thanks to Mr.Ridzuan Bin Yahaya give instruct in the class how to do this report final project. We also would like to express our appreciation for his for helping and giving us input on our report. Thank you to Mr. David who is the HR Manager of Ixora Hotel and Mr. Rosli as a Maintenance manager who is teach we about building maintenance along our visit, and all staff of that give cooperation to us.

For the group members Norafiqah, Nur Aini, Izzat Fadzrul Nazreen, Mohd Asyrof, and Muhd Firdaus which are have given full of cooperation, thank you for the commitment. Besides that, we also would like to thank the entire classmate that give us information about this assignment and help us to done this assignment successful. Also not forgetting our parents who have given a lot of moral support and encouragement. Thank you a lot of you.

May Allah bless all of your willingness to help us.

## ABSTRACT

Our final project study is located at Ixora Hotel, Seberang Prai, Pulau Pinang. The purpose of the final project is to know how to manage the high rise building in terms of the process of maintenance. Maintenance work is very important to make sure the buildings do not have any problems if an emergency happens and how they control and manage the maintenance services to keep the building always in good condition.

Ixora Hotel almost 4 years ago was operated and the building is still good. Moreover, the defects in the building are not too many because if there is a problem or defect, the building maintenance will repair it directly as soon as possible. This building has six tenancies and all the tenancies are still new.

We also know about the financial management in this building because we know how much the financial is for maintenance only and how they budget their financial to maintain the building. In conclusion, this building is a hotel so customer and service are important. This building should give a comfortable environment to its occupants.

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## **1.0 INTRODUCTION**

This chapter is about building background of building. We can know all the data in detail about the building which is who the owner, when the building are built and how long the building existed. In addition, can also know what the function of building and what is the interesting about the building that can we research in the final project. Building background can story everything about the building in detail from how the building can built and what the function the building is built.