

**Universiti Teknologi MARA**

**THE DEVELOPMENT OF MOBILE  
& WEB APPLICATION FOR RICOH  
PHOTOCOPIER “ERROR CODE”**

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**Thesis submitted in fulfillment of the requirement for  
Bachelor of Science (Hons) Data Communication And  
Networking Faculty of Computer and Mathematical  
Sciences**

**January 2014**

## **ACKNOWLEDGEMENT**

I would like to thank my family, friends, and co-workers who supported me in this effort. I would especially like to thank Puan Siti Arpah Bte Ahmad for her encouragement, hard work and help in bringing this dissertation to fruition. I appreciate the amount of time and effort it takes to review and provide comments on a dissertation of this size. Given their extremely busy schedules, I sincerely appreciate the efforts and dedication of all my lecturers of Faculty of Mathematics and Science University Technology Mara. I would also like to acknowledge friends from my CS225 group for their support for completion of this project. Finally, I would like to thank my wife, Sharidah Osman, for her patience, support, and sacrifice throughout completion of this project.

## **ABSTRACT**

Currently, photocopier service industry is struggling with their technical team to provide efficient service to the customer since they rely on manual physical handbook to progress their services. As we live in advance technology nowadays, there are many technology prospect that can be invented to come up with solutions. Introducing to android mobile application database can store a mountain of information and manual guideline that can ease the technical personnel. It will be a total solution to this matter where the information can be achieved fast and easy at the palm of your hand.

## **TABLE OF CONTENTS**

<b>CONTENTS</b>	<b>PAGES</b>
<b>SUPERVISORS'S APPROVAL</b>	ii
<b>DECLARATION</b>	iii
<b>ACKNOWLEDGEMENTS</b>	iv
<b>ABSTRACT</b>	v
<b>TABLE OF CONTENTS</b>	vi-viii
<b>LIST OF TABLES</b>	ix
<b>LIST OF FIGURES</b>	x
<b>LIST OF ABBREVIATIONS</b>	xi
 <b>CHAPTER ONE: INTRODUCTION</b>	
1.1 Background of Study	1
1.2 Problem Statement	2
1.3 Project Aim and Objectives	3
1.3.1 Project Aim	3
1.3.2 Project Objectives	3
1.4 Project Scope	3
1.5 Significance Of The Project	3
 <b>CHAPTER TWO: LITERATURE REVIEW</b>	
2.1 Definition Of Terminology	4
2.1.1 Basic 4 Android	4
2.1.2 PHP and MySQL	5
2.1.3 Database	5
2.1.4 SQLite	6

2.2	Related Works	7
2.2.1	Using extended web technologies to develop Bluetooth multi-platform mobile applications for interact with smart things(Jordan,Vicente,Ruben,Oscar, Pelayo and Juan, 2013)	7
2.2.2	Development of a Mobile Application, “Wild Flowers of Bukhansan National Park (version 1.0)”, for Identification of Plants in Bukhansan National Park (Kim, Lee,Seung, Byun, Muyeal, Seok, Youngjae, Park Yi-Ri, 2011)	8
2.2.3	A Web-based, Offline-able, and Personalized Runtime Environment for executing applications on mobile devices (Yung, Lin, An Yang, Shyan-Ming, 2011)	8
2.3	Comparison Between Our Project & The Existing Related Works	9
<b>CHAPTER THREE: METHODOLOGY</b>		
3.1	Project Methodology	10
3.2	Identifying Problem Opportunities And Objective Phase	13
3.3	Analyzing System Needs Phase	13
3.4	Designing The Recommended System Phase	13
3.4.1	Context Diagram	14
3.4.2	Use Case Diagram	15
3.4.3	Process Flow Diagram	17
3.4.4	Network Architecture	19
3.5	Coding And Implementation Phase	21