UNIVERSITI TEKNOLOGI MARA

EVALUATION ACADEMIC WEBSITE USING KANSEI ENGINEERING

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ABSTRACT

Past literature had mention that emotion plays an important role in capturing visitor's attention into the website. Although currently design requirement that supports academic website, design requirement in developing academic website which embeds emotion is currently not many is available. In this study, Kansei Engineering will be used to embeds emotion in academic website. This study represents on how to formulate design requirement that could develop academic website that embeds emotion. This experiment is conducted using 5-SD scale form using 6 keywords that had been finalized based on website from top ranking university. Later, the data was analyzed using PC Analysis, Factor Analysis (FA) and Partial Least Square Analysis (PLS) to proposed new design guide for academic websites. In this study, the objectives are able to identify the emotion structure in academic website, the influence of design elements and to propose design guide that embeds target emotion in academic website. The main significant for this study goes to website designer in developing academic website based on the design requirement provided. By following the design guide prepared, the website could attract related people especially the group of academic researchers. As a result of this study, emotion structure and the influence of design element in academic website had been identified and the design guide to enables target emotion in academic website are also proposed in this study.

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TABLE OF CONTENTS

										Page										
AUTHOR'S DECLARATION ABSTRACT ACKNOWLEDGEMENT TABLE OF CONTENTS LIST OF TABLES										I										
										II III IV										
											VII									
											LIST	OF FIG	GURES							
СНА	PTER (ONE: IN	TRODU	CTION																
1.1.	Research Background									1										
1.2.	Problem Statement									1										
1.3.	Research Questions									2										
1.4.	Research Objectives																			
1.5.	Research Limitation																			
1.6.	Research Significance									3										
1.7. Thesis Outlines										4										
СНА	PTER T	ΓWO: L	ITERAT	URE RI	EVIE	W														
2.1.	APTER TWO: LITERATURE REVIEW . Overview									6										
2.2.										6										
2.3.	Web Design									8										
2.4.	Website Emotion									9										
	2.4.1.	Color	En	notion		of		a	Webpage	9										
		2.4.1.1	Propern	ess		of			Color	10										
	2.4.1.2 Symbolization and Association								10											
	2.4.1.3 Mental Feeling of Color							10												
	2.4.2.	Image	Er	notion		of		a	Webpage	11										
	2.4.3	Cha	aracter	Emo	otion	(of	a	Webpage	11										