UNIVERSITITEKNOLOGI MARA

STRATEGIC INFORMATION SYSTEM PLANNING (SISP) SUCCESS AT MINISTRY OF HEALTH (MOH), MALAYSIA

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Report submitted in partial fulfillment of the requirements for the degree of

Master of Science (Information Technology)

Faculty of Computer and Mathematical Sciences

January 2014

ABSTRACT

Ministry of Health (MOH) is a ministry the responsible for the public health. In order to improve health care services, MOH had developed a strategic information system plan (SISP) which known as *Pelan Strategik Teknologi Maklumat (PSTM) 2011 - 2015.* This plan is the second plan developed for MOH. However, MOH have not evaluated SISP. Evaluation on SISP implemented is one of SISP process. It is a phase of accessing whether the organisation achieve their goals as determined in the strategic plan. Less attention on evaluation of SISP may contribute to IT/IS failure. Therefore MOH is suggested to evaluate SISP to know their status. Based on previous research, there is no standard SISP measurement approach. Many of previous researchers explore SISP effectiveness as their evaluation element to measure SISP success Therefore, this research focuses on assessing SISP effectiveness based on four attributes which are stakeholders, technology, alignment and resources. The study found out that SISP implementation in MOH is successful. This study is significant to MOH and also beneficial for IT communities as a whole. Further study by exploring other element and attribute of measurement approach may be considered. It is suggested to collect more samples for more accurate result. In addition it would be interesting to study about SISP maturity level at MOH.

ACKNOWLEDGEMENT

*"**In the name of Allah,** Most Gracious, Most Merciful"*

Praise to Allah for giving me the strength and health to finish my IT Project report. This report is part of the requirements to complete my study in Master of Science (Information Technology). However, this report was completed with the help and support from several individuals either they contribute directly or indirectly. I would like to take this opportunity to show my appreciation to them.

Firstly, my deepest gratitude goes to my supervisor, Shamsudin Bin Md Sarif for all his guidance, valuable suggestion, comment and advice in order to complete this report. I also like to express my thanks to the IT project coordinator, Dr. Jasber Kaur A/P Gian Singh and my research methodology lecturer, Dr. Fariza Hanis Abd Razak for their advices on my IT Project.

A special thank goes to my parents and my family for their unconditional support, understanding and patience during my two and a half years journey in this study.

Last but not least, I would like to thank all the people whom generously spent little of their valuable time to participate in the questionnaire survey. Their feedbacks were important to this report. To all my course mates and other individuals whom names are not mentioned, I would like to say thank you for their contributions, advice and support in whatever forms whether directly or indirectly. Thank you so much and may Allah bless all of you.

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