

**UNIVERSITITEKNOLOGIMARA**

**EVALUATING PERFORMANCE OF GREEN  
COMPUTING USING THIN CLIENT TECHNOLOGY:  
A CASE IN MINISTRY OF ENERGY, GREEN  
TECHNOLOGY AND WATER MALAYSIA (KeTTHA)**

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Report submitted in partial fulfilment of the requirements

for the degree of

**Master of Science (Information Technology)**

**Faculty of Computer and Mathematical Sciences**

**July 2014**

## ABSTRACT

Green Computing focuses on business strategy so that efficient application of intelligent, energy, eco-friendly technology and techniques throughout the organisation in order to create and add value for organisations. It focuses its research and analysis on performance issues of Thin Client to deliver quality services to staff at Ministry of Energy, Green Technology and Water (KeTTHA). The user is always complaining on a relatively slow performance, get the error "login fail", have trouble reaching application that have been provided and failure to perform a variety of jobs at a time. Through analysing a current situation, this research evaluates the performance of thin client technology using The Unified Theory of Acceptance and Use of Technology (UTAUT) model to explain factors that leads to problem performance of Thin Client among KeTTHA staff. The data collected was analysed using SPSS version 16. The study confirms that UTAUT model predict successful behavioural intention to use Thin Client at KeTTHA. The correlation analysis shows that Effort Expectancy, Performance Expectancy, Social Influence, Facilitation Condition, Attitude, Seft-Efficacy and Anxiety have significant correlations with behavior intention to use Thin Client. This research also used the usability attributes in which the task completion method of user testing done to see the level of performance based on efficiency. The study further confirms that the performance of Thin Client is slower than Personal Computer. It also determined the strength, limitation of using thin client and future recommendations towards implementing thin client effectively and efficiently in KeTTHA and public sector.

## ACKNOWLEDGEMENT

First and foremost, the deepest gratitude of all shall be bestowed to Allah the Almighty and The Merciful for all the insight which He gave to us that lead to the completion of this research. Without His blessings and consent, I might not have enough courage and determination to complete this research. All my thanks and appreciation will be lay upon Him.

My deepest gratitude is extended to Dr Jasber Kaur A/P Gian Singh, for all assistance, advice, guidance, encouragement, new ideas and invaluable support given as my project supervisor for a better quality in my research. Thank you for being such a great mentor. I also would like to express my gratitude and sincere appreciation to Dr Fariza Hanis binti Abdul Razak for her invaluable knowledge, comment and recommendation on how to enhance my research.

Not forgetting very special thanks to all staff of Ministry of Energy, Green Technology and Water (KeTTHA), participant and all the lecturers, friends also colleagues of Master Science (Information Technology) for their support and encouragement during the process of completing this research.

Finally, I would like to express my deepest gratitude to my beloved parents and families for all support and courage towards my success. Without their personal sacrifices and being a constant source for encouragement, especially in the final stages, this thesis would not have been possible.

Thank You.

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