

UNIVERSITI TEKNOLOGI MARA

**USAGE OF COMPUTER AND
COMMUNICATION TECHNOLOGIES FOR
TELECOMMUTING IN MALAYSIA**

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Abstract

Today, with the increasing proliferation of telecommuting in firms, information technology managers are confronted with yet another challenge of what telecommuting technologies and services to offer and to whom these technologies and services should be offered. This study intends to identify the telecommuters' patterns of usage of computer and communication technologies based on their background, employment, residential, and occupation characteristics in Malaysia. This study will help to explain the usage of computer and communications technologies in telecommuting. The implications of the findings for researchers and technology managers will be discussed.

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