

QUALITY OF WORK LIFE AMONG EMPLOYEES

IN A MANUFACTURING SECTOR

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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, NUR LYANA FARHANA BINTI MOHD NASIR, (I/C NUMBER: 911221-XX-XXXX) Hereby declared that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for these degrees or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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ACKNOWLEDGEMENT



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ABSTRACT

This research conducted to find out what can be done to improve employee perceptions of their quality of work life. In this research, the researcher has been test on nine factors that deemed related to The Quality of Work Life among the employees in Isuzu Hicom Malaysia Sdn Bhd. The factors are Benefit Received, Work Culture, Safety & Health Working Conditions, Work Hours, Supervisions, Trade Unions, Work & Family Matters, Job Levels and Employee Satisfaction.

To identify which factor that most significant to the level of The Quality of Work Life among the employees in Isuzu Hicom Malaysia Sdn Bhd, the data will be collected. The research instrument that has been used is questionnaire. 85 sets of questionnaires had been distributed to the employees in five different departments which are Human Resources & Management, Finance, Purchasing, Procurement and Maintenance. At the end of this research, the researcher will conclude all the research and give some recommendation for further researcher.