

DIPLOMA IN TOURISM MANAGEMENT

ETR300/ENT300: Fundamentals of Entrepreneurship

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TABLE OF CONTENTS

NO	CONTENTS	PAGES	
1.0	EXECUTIVE SUMMARY	4	
2.0	ACKNOWLEDGEMNT	5	
2.5	INTRODUCTION TO BUSINESS BACKGROUND	6	
3.0	INTRODUCTION TO BUSINESS PLAN		
	3.1 Business plan purpose	7	
	3.2 Company background	8	
	3.3 Partners background	9 - 13	
	3.4 Letter of agreement	14 – 17	
	3.5 Location of the business	18 -19 •	
	3.6 Building	20	
	3.7 Infrastructure	21 -24	
4.0	ADMINISTRATION PLAN	25	
	4.1 Introduction to the Organization	26	
	4.1.1 Business Objectives	27	
	4.1.2 Business Mission	27	
	4.1.3 Business Vision	28	
	4.2 Organization Chart	29	
	4.3 Office Layout 4.4 List of Administration Personnel	30 -31	
	4.4 List of Administration Personnel4.5 Schedule of Task and Responsibilities	32	
	4.5 Schedule of Task and Responsibilities 4.6 Schedule Remuneration	33 -35	
	4.7 Personnel's Working Day's and Hours	36	
	4.8 Personnel's Incentive Scheme	37	
	4.0 1 disonners incentive ocheme	37 -38	

Fundamental of Entrepreneurship (ENT300)

undame	ental of Entrepreneurship (ENT300) Rot	i John Café 🐃 🚟
4.		39 -40
	4.9.1 Office Equipment and Stationary	40
	4.9.2 Suppliers	40
5.	0 Administration Budget	41
6.0 O	peration Plan	42
6.	1 Introduction of The Operation	43 -44
6.	.2 Process Flow Chart	45 -51
6.	.3 Café Layout	52 - 53
6.	.4 Operation Chart	54
6.	.5 Product Mix	55 – 56
6.	.7 Schedule of Task and Responsibilities	57
6.	.8 List of Operation Personnel and Schedule of Remuneration	58
6.	.9 List of Raw Material	59 -62
7.	.0 List of Equipment	63 – 64
7.	.1 List of Machine	65
7.	.2 Location of Distribution Business	66
7.	.3 Operation Overhead	67
7.	.4 Business and Operation Hour	68
7	.5 Project Implementation Schedule	69
7.	.6 Operation Budget	70
8.0 N	MARKETING PLAN	
8	.1 Introduction to Marketing	72
8	.2 List of Product	73 – 75
8	.3 Target Market	76 – 80
8	.4 Market Trend and Size	81 – 85
8	.5 Competitors	86 – 88
8	.6 SWOT Analysis	89
8	.7 Market Share	90 – 91
8	.8 Sales Forecast	92 -95
	8.8.1 Schedule of Sales Forecast	

Fundamental of Entrepreneurship (ENT300) Roti John C

Funda	mental of Entrepreneurship (ENT300) Roti		ti John Café	
	8.9	Sales Analysis	96 -98	
	9.0	Marketing Strategy	99 -102	
	9.1	Marketing Personnel	103	
	9.2	Schedule of Remuneration	104	
	9.3	Supplies	105	
	9.4	Managing by Objectives	106	
	9.5	Marketing Budget	107	
10	FINANCIAL PLAN			
	10.1	Introduction	109	
	10.2	Financial Planning Function	110	
	10.3	Financial Analysis	111	
	10.4	Objective of Financial	112	
	10.5	Business Information	113	
	10.6	Budget Expenditure	114	
		10.6.1 Administration Budget	114	
		10.6.2 Marketing Budget	115	
		10.6.3 Operation Budget	116	
	10.7	Sales and Purchase Production	117	
	10.8	Useful Life Asset	118	
	10.9	Project Implementation Cost and Source of Finance	119	
	11.0	Table of Fixed Asset Depreciation	120 -122	
	11.1	Loan Hire Purchase Amortizations Schedule	123	
	11.2	Pro-Forma Cash Flow Statement	124 -125	
	11.3	Pro-Forma Income Statement	126	
	11.4	Pro-Forma Balance Sheet	127	
	11.5	Financial Ratio Analysis	128	
	11.6	Financial Ratio	129 - 133	
12	Appe	endices	134	

Fundamental of Entrepreneurship (ENT300)



1.0 EXECUTIVE SUMMARY

Fundamentals of entrepreneurship as a part of our course subject is designed to provide students with knowledge and exposure in the field of small business and entrepreneurship as well as introducing students with some of the basics techniques and tools that can be used by entrepreneurs in managing their businesses. Apart from that, this course will guide us in facing a very challenging but rewarding career in the future which are not only theoretical but conceptual aspects of entrepreneurship and the crucial hands-on knowledge that will facilitate our understanding of entrepreneurship.

Our business, Roti John Cafe is a Partnership Company which provides various kinds of Roti John. This business was planned and will be start in the early January 2009, with our starting workers, 9 people including us as the main leader of this company.

Our business will be located at 1 BORNEO HYPERMALL. This location is chosen because this place is located in next to University Malaysia Sabah, Alam Mesra, Indah Permai, ILP, Polytechnic and Sepanggar neighborhoods. The recruitment process will be done by using advertisement and will be implemented 3 months before starting the business.

The characteristic of our company is focusing on our customer that we called "friendly customer" in order to introduce the Roti John which is become the main attraction of our cafe. For better quality and quantity of the Roti John, we are also providing our customer with healthy Roti John.

Our vision is to be the first Roti John café in Sabah. Furthermore, our mission is to produce delicious and high nutritious of Roti John's with producing variety menu of Roti John's and provide them a good customer service to our customer. We also want to achieve maximum profit with high customers' satisfactions. Beside that, we hope the capital that we obtain through our saving and loan can gain and earn maximum profit throughout the year.

We hope that our cafe, Roti John will be well known via guarantee quality and good Roti John menu.