

**THE FACTOR THAT LEAD TO TRACEABILITY ISSUE AT THE STORE DIVISION IN
DSB**

by

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
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FACULTY OF BUSINESS MANAGEMENT
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- This work has not previously been accepted in substance for any degree, any locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- The project paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotations marks and sources of my information have been specifically acknowledged.

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ABSTRACT

Environment factor, Man Power factor and Process factor are three of the most important factors in analysing the traceability issue at the store division in DSB. The focus of current research is to analyse the factor that leads to the traceability issue at the store division.

Four hypotheses are developed to see the impact of all the independent variables on the traceability issues at the store division. These hypotheses are derived from literature review.

Result show that environment factor, man power factor, and process factor have significant and positively effect on the traceability issue at the store division. Thus, the four factors increase the traceability issue at the store division in DSB.