

TOOLS OF EMPLOYEE MOTIVATION IN HOYA ELECTRONIC MALAYSIA SDN. BHD.

FADHLINA BINTI AHMAD 2011839684

BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA (UITM) PULAU PINANG

JULY 2014

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION (HONS.) HUMAN RESOURCE MANAGEMENT

FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA (UITM) PULAU PINANG

"DECLARATION OF ORIGINAL WORK"

I, Fadhlina binti Ahmad, (I/C Number: 920507XXXXX)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of many information have been specifically acknowledged.

Signature:

Date: 14th July 2014

ACKNOWLEDGEMENT

"In the name of Allah, The most Gracious and Peace be upon His Messenger, the holy Prophet Muhammad SAW".

First of all, my praise and grateful is due to Allah SWT, The Almighty, and The Benevolent for His blessing and guidance in giving and granting me the inspiration to embark on this research and instilling in me the strength to see that this thesis becomes presentable.

My deep gratitude and thanks goes to my parents and my siblings for giving me the moral and financial support to pursue my studies. Nobody can repay them accept Allah SWT and forever I will be indebted to them for their great sacrifice.

I would also like to express my honored gratitude to my respected thesis supervisor, Dr Baderisang bin Mohamed, who untiringly has helped me in a multitude of ways in brainstorming, planning, and explaining the method of doing the research. I would probably face a lot of obstacles without the guidelines given while completing the research. In the bargain, I would like to give a special thanks to the second examiner of my research paper, Encik Azli bin Umar for the guidance and give me a chance to do correction after viva to complete this research paper. Not forgotten a big thankful to those friends who are working together in sharing some knowledge to complete these project papers.

Last but not least, the appreciation given to the employees of HOYA Electronic Malaysia Sdn. Bhd (HOEM) who have spent their time answering my surveys. It certainly helped me in completing my task.

i.

TABLE OF CONTENT

ACKNOWLEDGEMENTi
TABLE OF CONTENTii
LIST OF TABLE
LIST OF FIGUREix
ABSTRACTx
CHAPTER 11
INTRODUCTION1
1.1 RESEARCH BACKGROUND
1.2 PROBLEM STATEMENT
1.3 RESEARCH OBJECTIVE
1.4 RESEARCH QUESTIONS
1.5 RESEARCH SCOPES
1.6 SIGNIFICANCES OF THE STUDY
1.6.1 Expected Benefits to the Organization4
1.6.2 Expected Benefits to the Employees5
1.6.3 Expected Benefits to the Customer5
1.7 TERM OF REFERENCE
1.7.1 Motivation5

ABSTRACT

The aim of this survey is to identify tools of employee motivation and to recognize the level of employees' motivation at HOYA Electronic Malaysia Sdn Bhd. (HOEM). With increasing demand of electronic product, HOEM needs to compete with other electronics companies to produce high quality of product for their customers. Employees are the most important element to produce product in the company. Some motivations are needed by employees to perform their task. This research will help to identify the tools of employee motivation that directly influenced employee performance in their job. Therefore, the study has been conducted at HOEM, Kulim branch. This study was conducted with a different demographic background of the respondent. The sample size comprises of 100 employees from HOEM. However, the researcher managed to recollect only 92 questionnaires out of 100. Respondent was asked to rate tools of employee motivation such as rewards and working environment and also rate their motivation level in doing their job. Questionnaires were composed in English language and Malay Language. Several data-analysis tools have been employed to dissect the data, such as a pilot test, demographic analysis, reliability analysis, descriptive analysis, correlation coefficient analysis and speculation. In conclusion, rewards and working environment were found to be significantly linked to employee motivation.