

MITSUBISHI ELECTRIC MALAYSIA SDN BHD

COMPANY ANALYSIS

MITSUBISHI ELECTRIC

TECHNOLOGY ENTREPRENEURSHIP (ENT600): CASE STUDY

FACULTY & PROGRAM	: FACULTY OF COMPUTER AND MATHEMATICAL SCIENCES/
	BACHELOR OF COMPUTER SCIENCE (HONS.) NETCENTRIC
	COMPUTING
SEMESTER	: SEMESTER 6 (RCS251 6A)
PROJECT TITLE	: CASE STUDY OF MITSUBISHI ELECTRIC MALAYSIA SDN
	BHD
NAME	: AMIR HAMZAH BIN ROSLAN (2020597441)
LECTURER	: DR. ATHIFAH NAJWANI BINTI HJ SHAHIDAN

ACKNOWLEDGEMENT

Alhamdulillah, praises and thanks to Allah because of His Almighty and His utmost blessings, I was able to finish this research within the time duration given. Firstly, my special thanks goes to my lecturer, Dr. Athifah Najwani Binti Hj Shahidan because she is willing to guide me in comleting this task for Technology Entrepreneurship course.. She has taught me a lot of things, provided advice for me in doing this case study.

Special appreciation also goes to my beloved parents Roslan Bin Ismail and Zainun Binti Abd. Jalil as they have always supported and assisted me in completing this given work. Without my parent, I probably would not have been able to complete this work alone because they are the backbone of my life and the motivator to me at all times.

Last but not least, I would like to give my gratitude to my dearest friend Muhammad Hussein Syafiq, Wan Ahmad Mubin, Muhammad Nazran and Rais Helmi for being willing to accept me to be their colleague in the same team. They have also been very helpful and encouraging me when I need help or when I am discouraged to complete this task. They always gave me moral support and at the same time taught and guided me one by one how to complete this task easily and perfectly.

TABLE OF CONTENTS

CONTENTS	PAGE
ACKNOWLEDGEMENT	1
TABLE OF CONTENTS	2
LIST OF FIGURES	4
LIST OF TABLES	5
LIST OF ABBREVIATIONS	6
EXECUTIVE SUMMARY	7

1.0 : INTRODUCTION Error		Error! Bookmark not defined.
1.1	Background of Study E	Error! Bookmark not defined.
1.2	Purpose of case study	2
2.0 : C	OMPANY INFORMATION	5
2.1	Company Background	5
2.1	.1 Vision and mission	8
2.2	Organizational Structure	7
2.3	Products and Services	11
2.3	B.1 Products	12
2.3	3.2 Services	13
2.4	Technology	17
2.5	Business, Marketing and Operational Strateg	y 17
2.5	5.1 Business Strategy	17
2.5	5.2 Marketing Strategy	17
2.5	5.3 Operational Strategy	18
3.0 PR	ODUCT ANALYSIS	19

EXECUTIVE SUMMARY

The goal of this project is to figure out what the product's flaw is. Mitsubishi Electric Malaysia Sdn Bhd is the firm I've picked. I chose the R16-GU tatami fan for my investigation from their wide range of goods. In this case study, I used a SWOT analysis to determine the R16-GU's strengths, weaknesses, opportunities, and threats. The primary issue I found with the R16-GU is that it is it has no remote control for speed level, unlike other Mitsubishi fan such as wall fan and so on. From the dilemma, I've come up with the greatest answer, which is to physically provide R16-GU the remote control to adjust speed level.

2.3. Product & Services and Technology

AIR CONDITIONING SYSTEM	
ТҮРЕ	Home Appliance
SERIES	 Air Conditioner LN Series MSZ-LN10VF (1.0HP) MSZ-LN13VF (1.5HP)
	 Air Conditioner GR Series MSY-GR10VF (1.0HP) MSY-GR18VF (2.0HP)
	 Air Conditioner JS Series MSY-JS13VF (1.5HP) MSY-JS24VF (2.5HP)
	Air Conditioner JR Series • MS-JR10VF (1.0HP)