

SURVEILLANCE ASSESSMENT MS ISO 17025:2017 BY JABATAN STANDARD MALAYSIA

UiTM Pharmacy Analytical Laboratory (UiPAL) has successfully undergone MS ISO/IEC 17025:2017 surveillance assessment conducted by Jabatan Standard Malaysia (JSM) on 10th February 2023. MS ISO/IEC 17025:2017 emphasizes on the general requirement for the analysis according to the Standard Malaysia to carry out tests and/or calibrations as well as sampling. The assessment is carried out annually to ensure all laboratory activities were carried out according to the standard, thus continuing the MS ISO/IEC 17025 certification for the laboratory.

UiPAL was assessed in two areas; chemical and microbiology which cover the disintegration test, uniformity of weight and microbial contamination testing. The lead assessor, Mr. Pua Hiang from JSM, assisted by his two technical assessors for chemical and microbiology scope, carried out this on-site surveillance assessment of the laboratory's management system, to ascertain that the laboratory has been performing its laboratory activities in accordance with the requirements of MS ISO/IEC 17025:2017 and the Malaysian Laboratory Accreditation Scheme (SAMM).

The assessment team also assessed two new signatories nominated by the laboratory and verified the implementation of the corrective actions taken by the laboratory on the non-conformities raised in the last assessment. The assessment team found that the laboratory management system was generally satisfactorily maintained and the organization structure remained proper with no apparent conflict of interest in its set-up. The quality of the management team also remained the same and the laboratory was able to maintain the effectiveness of its management system appropriate to the current scope of accreditation. The assessment team has also raised eight non-conformities (minor) pertaining to resource, process and Management System requirements.

The laboratory adequately participated in inter-laboratory comparisons (ILCs) for Disintegration and Uniformity of Weight tests, and Microbial Examination of Non-Sterile Products in 2022. The performance of the laboratory in the ILCs was reported to be satisfactory. Two laboratory personnel were observed while performing the tests in the scope and their performance was certified as acceptable. In summary, the assessment team recommended that accreditation of UiPAL be continued for its current scope in chemical and microbiological testing upon satisfactory discharge of the non-conformities raised. UiPAL would like to thank all teams' members for their endless cooperation, support and commitment to making the event successful and the continuation of lab accreditation MS ISO 17025:2017.



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