DEPARTMENT OF BUILDING SURVEYING

FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING

MARA UNIVERSITY OF TECHNOLOGY

SHAH ALAM, SELANGOR

CRITERIA FOR CLASS F CONTRACTOR SELECTION FOR MAINTENANCE WORK

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NOV 2006

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This dissertation is prepared to fulfill part of the requirements for
honoring of Bachelpr (Hons.) Building Surveying.

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ACKNOWLEDGMENT

Firstly, I appreciate to my god, Al|ah S.W.T for bless me during the dissertation time. As well as express thankful and deepest appreciate for my dissertation supervisor, Pqan Julaida Bt Kaliwon and all my lecturer in Building Surveying Department.

Especially for my loving mom and dad, Sa'afah Bt Mad Zin and Muhammad Nek Daut because support me in many ways along my study and dissertation time. Without your kind support it is impossible to successful my study and dissertation. May Allah bless yoir'and me. For all my friend are impress me to complete my dissertation, I did not forget your good deeds.

Lastly, thank you to all the parties are involved direct and indirect in preparing my dissertation. May Allah bless your life.

ABSTRACT

One of the most critical problems of bidding process is contractor selection. There is a need to develop a mechanism to determine client's requirements in selecting cpntractor. Therefore, the aim of this research is to analyze the data collected from a survey on clients to study the major factors influencing client requirement in construction industry, over thirty client in four districts at Perak state and two hundred and thirty five contractors were involved in this research. The objectives of this research are p identify the problem/issues on selecting contractor including establishing the client's requirements and to win the bidding process. Through there analysis, it can be concluded that all the client requirements identified are so important to the contractor in order to increase their chances to win the bid. Contractors must have a good effort on how to upgrade their performance in construction industry to realize what client needs.

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