



اَوْنِيُوْرْسِيْتِي تِيْكْنُوْلُوْجِي مَارَا

UNIVERSITI
TEKNOLOGI
MARA

BACHELOR OF SCIENCE (HONORS) LIBRARY AND
INFORMATION MANAGEMENT
FACULTY OF INFORMATION MANAGEMENT

ACADEMIC WRITING

**THE USAGE OF ELECTRONIC RESOURCES AT GENERAL TUN IBRAHIM
LIBRARY AMONG UNDERGRADUATES STUDENTS OF FACULTY OF
DEFENCE STUDIES AND MANAGEMENT IN NATIONAL DEFENCE
UNIVERSITY OF MALAYSIA, KEM PERDANA SUNGAI BESI**

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Declaration

I hereby certify that I am the sole author of this report and that no part of this report has been submitted for any other purpose.

To the best of my knowledge, I certify that all the details of this report is genuinely my own training experience as the trainee librarian and this report has not been published before. All information presented is based on author's knowledge and experience and not plagiarize anyone's work.

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Acknowledgement

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Abstract

The purpose of this study is to look at the issues related to the usage of electronic resources by undergraduate students in General Tun Ibrahim Library, National Defence University of Malaysia. The primary data collected from 141 students comprising final year undergraduate students of Faculty of Defence Studies and Management. A questionnaire was designed as the data collection tool to obtain information on the use of electronic resources. The data thus collected were analyzed with the help of the SPSS statistical package to present the finding in percentage and ranking formats.

Keywords Electronic resources, OPAC, User satisfaction

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