

UNIVERSITI TEKNOLOGI MARA

**THE IMPACT OF CO-WORKING OFFICE'S
FACILITIES TOWARDS WORKING
ENVIRONMENT IN KUALA LUMPUR,
MALAYSIA**

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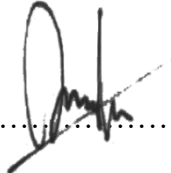
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AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This dissertation has not been submitted to any academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with Academic Rules and Regulations for Undergraduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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ABSTRACT

Co-working is an arrangement in which many employees from separate organizations share an office room, cost savings, and flexibility through the use of shared facilities, such as equipment, facilities, and receptionist, and custodial services. The facilities are one of the important parts of co-working where with good facilities it will create a good work environment. There are several types of facilities which are, networking, community building, vibrant meeting, and training rooms. The lack of good facilities will affect the work environment and with that problem, it can lead to unsuccessful co-working office. This research aim is to study identify the impact of co-working facilities on the work environment that can enhance the daily work productivity among the users. This research is predicated on data obtained from a survey questionnaire. The data were analyzed to evaluate and determine the work environment in coworking space that influences the productivity of the users. Therefore, this study also gives the data about various information regarding the specific of co-working facilities. Such as, the advantage of co-working facilities toward the users and the services that are been provided for each facility. The research suggested that the coworking space should consider improving its space regarding the user demand to enhance the quality of the work environment because it is an important key to user success. It is hoped that the study can contribute to the improvement of the current coworking space in Kuala Lumpur.

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