UNIVERSITI OF TEKNOLOGI MARA

IDENTIFYING HEALING ELEMENTS IN A CANCER TREATMENT CENTRE AND POSITIVE PSYCHOLOGICAL EFFECTS ON ITS PATIENTS

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AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This dissertation has not been submitted to any academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with Academic Rules and Regulations for Undergraduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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ABSTRACT

Integrative cancer care is the treatment of cancer patients with effective conventional treatments in a healing atmosphere, under medical treatment, based on findings from dietary, biochemistry, exercise, and psycho-oncology research. The principles of optimum healing settings are closely aligned with the aspects of integrative cancer care. Thus, expectations of well-being are reproduced; transformative self-care strategies are common therapeutic tools; the development of healing presence among staff and therapeutic alliances with patients is focused; health-promoting behavioural patterns instruction is standard; and collaborative integration of complementary and alternative medicine into the practise is common. This research aim is to study healing elements in a cancer treatment centre and positive psychological effects on its patients in Malaysia. This research is based on data obtained from the online survey questionnaire that polled patients, accompany or family members that often using facilities of particular cancer treatment centre involved. The data was analysed to evaluate and determine the healing element attributes and its level of satisfaction that influence the strategic approach to the positive psychological effects for users. The research also aim to determine the issues that medical treatment facilities and type of healing medium used before it can be use by patient that fulfill the requirements of all categories of cancer. The results of the study suggested an ideal healing medium and interaction design approach that highlight on sustainability is needed for the healthcare authority to successfully managing the treatment centre. It is hope that the study can contribute to the improvement of healing elements in a cancer treatment centre and positive psychological effects on its patients in Malaysia.

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