THE RELATIONSHIP BETWEEN WORKING ENVIRONMENT AND
EMPLOYEE'S PRODUCTIVITY: A CASE STUDY AMONG
EMPLOYEES IN SARAWAK ECONOMIC DEVELOPMENT
CORPORATION (SEDC) KUCHING, SARAWAK.

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"AUTHOR'S DECLARATION"

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.

- This project-paper is the result of my independent work and investigation, except where otherwise stated.

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ABSTRACT

This study was undertaken at the Sarawak Economic Development Corporation (SEDC), one of the public sectors located in Kuching, Sarawak. The purpose of the research was to determine the level of agreement on Employee's Productivity affected by Working Environment in Sarawak Economic Development Corporation (SEDC) and to identify the relationship between the types of working environment (temperature, furniture and office layout) towards employee's productivity.

. A total of 108 questionnaires were distributed among employees at SEDC, Kuching. The questionnaire was a structured questionnaire with a total number of 29 questions. Five questions were dedicated to demographic background, 6 questions were dedicated to temperature, 6 questions were dedicated to furniture, 6 questions were dedicated to office layout and 6 questions were dedicated to employees' productivity. The data was analyzed using the SPSS Version 23. The results showed a positive relationship between the working environment (temperature, furniture, office layout) and employees' productivity.

Keywords: public sectors, working environment, temperature, furniture, office layout, employee's productivity

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CHAPTER 1

INTRODUCTION

The chapter is to introduce the topic of the research which includes the background of the study, statement of problems, research objectives and research questions, the significance of the study, limitations and also definitions of terms that have been used in this research.

Background of the Study

Several working environments play a crucial role in employees' job productivity. According to Chandrasekar (2011), the quality and the comfort of the working environment have a big impact and consequences towards the presence of employees' productivity in an organization. In fact, a good working environment may produce a strong effect in engaging employees' productivity throughout their working lives.

There are several factors regarding the working environment that should be considered in improving employees' productivity. One of the factors is furniture (Jayaweera, 2015). According to Jayaweera (2015), an efficient furniture selection may contribute towards a smooth running of job operations and this can result in boosting employees' performance and productivity. For example, adjustable chairs and desks allow flexibility in work positions that can enhance productivity among the employees. Furthermore, a study done by Daniellson (2015) stated that furniture covers both dimensions of the office environment which includes adjustablity of