UNIVERSITI TEKNOLOGI MARA

TRAVEL MOTIVATIONS FOR FIRST-TIME AND REPEAT TOURIST IN BANDA HILIR, MELAKA

FAIROSYALIZA BINTI MOHD IBRAHIM SHAH NABILAH BINTI KASMURI

Submitted in Partial Fulfilment of the

Requirement for the

Bachelor of Science with (Hons.) in Tourism Management

Faculty of Hotel and Tourism Management

December 2015

Candidate's Declaration

We declare that the work in the research was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and the result of our own work, unless otherwise indicated or acknowledge as a reference work. This topic has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

In case our research, we found to violate the conditions mentioned above, we voluntarily wiave the right of conferring of my degree be subjected to the disciplinary rules and regulations of Universiti Teknologi MARA.

Name of Candidate

: Fairosyaliza Binti Mohd Ibrahim Shah

(2013167391)

Nabilah Binti Kasmuri

(2013778875)

Program

: Bachelor of Science (Hons.) in Tourism Management

Faculty

: Faculty of Hotel and Tourism Management

Research Title

: Travel Motivation for First-Time and Repeat Tourists in

Banda Hilir, Melaka

Signature:

Date: 4.19.2016

Signature:

Date: 4 1 2016

LETTER OF TRANSMITTAL

DECEMBER 2015

The Head of Program

Bachelor of Science

With Honors (Tourism Management)

Faculty of Hotel and Tourism Management

Universiti Teknologi MARA

Malacca City Campus

75300, Melaka

Dear Sir/ Madam,

Submission of Project Paper

Attached is project paper titled "Travel Motivations for First-Time and Repeat Tourist in Banda Hilir, Melaka" to fulfill the requirement as needed by the Faculty of Hotel and Tourism Management Universiti Teknologi MARA.

Thank You,

Your sincerely,

Nabilah Binti Kasmuri

2013778875

Fairosyaliza Binti Mohd Ibrahim Shah

2013167391

ABSTRACT

The purpose of this study is to understand the travel motivations for first-time and repeat tourist to visit Banda Hilir, Melaka. The travel motivations (push and pull factors) will leads to the encouragement among tourist to visit Banda Hilir, for first-time or repeat. The respondents were tourists who visit within the area of Banda Hilir using questionnaires that distributed to the respondents. This study used descriptive research design with quantitative approach. A total of 373 complete questionnaires were used in this research. The data collected in this study was analyzed by using frequency, reliability analysis and descriptive analysis in order to achieve research objectives. The tourists believed that the push factors were the strongest motivations that attract them to visit Banda Hilir. Despite that, the highest tourist who visits Banda Hilir, Melaka is among the first-time tourists.

Keywords: Travel motivation; push and pull factors, first-time and repeat tourists, Banda Hilir, Melaka.

TABLE OF CONTENTS

TITLE PAGE		i
DECLARATION	OF ORIGINAL WORK	ii
LETTER OF TRA	NSMITTAL	iii
ACKNOWLEDGE	EMENT	iv
ABSTRACT		v
TABLE OF CONT	TENTS	vi
LIST OF TABLES	S	X
LIST OF FIGURE	ES	xiii
LIST OF ABBREY	VIATION	xiv
CHAPTER 1:RES	EARCH SETTING	1
1.0 In	troduction	1
1.1 Ba	ackground of the Study	1
1.2 Pr	roblem Statement	3
1.3 Re	esearch Objective	4
1.4 Re	esearch Question	4
1.5 Co	onceptual Framework	5
1.6 Si	ignificance of Study	6
	1.6.1 Practical Perspective	6
	1.6.2 Academic Perspective	6
1.7 Definitions of Key Terms		7
	1.7.1 Travel Motivation	7
	1.7.2 First-time Tourist	7
CHAPTER 2:LITI	ERATURE REVIEW	8
2.0 Introduction		8
2.1 Push Factors		9
	2.1.1 Enhancement	9
	2.1.2 Inquisitiveness	9
	2.1.3 Getaway	9
2.2	Pull Factors	10
	2.2.1 Convenience	10
	2.2.2 Historical Aspect	11