THE STUDY ON EFFECTIVENESS OF SALES PROMOTION DONE BY AWARA KUAL GOLF & BEACH RESORT, TERENGGANU

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APRA 1999

LETTER OF TRANSMITTAL

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April 7, 1999

Puan Muhazita bt. Alias Project Paper Advisor School of Business and Management Mara Institute of Technology 23000 Dungun TERENGGANU DARUL IMAN

Dear Madam,

Enclose here is my project Paper entitle 'The Study On Effectiveness of Sales Promotion Done By Awana Kijal Golf & Beach Resort, Terengganu'.

This project paper is try to get a general idea of sales promotion implemented by Awana Kijal. It tries to evaluate how effective and attractive the sales promotion implemented by Awana Kijal, Terengganu.

At the end of this project paper several recommendations are made base on the finding and result obtained from the study. My study will only focus on room division.

Finally, I hope this project paper will fulfill the requirement and standard of BBA course and also achieved the objective of the study.

Thank you

Yours truly,

(Ruhaizi bin Othman)

ACKNOWLEDGEMENTS

Alhamdullilah, phase to Allah for giving the strength to complete this research paper.

I would like to express my special thanks to dearest advisor Puan Muhazita bt. Alias for her guidance and comment. Thank you for providing constructive suggestion to all my work and contributing time, energy and in improving this research paper.

Last but not least, I would like to express special thanks to my supervisor Mejor (rtd) Hashim Abd. Ghani, Ms. Jane Chow, Capt (rtd) Anita Zakirah Abdullah and all staff at Awana Kijal for their kindness and big support, advise to complete this project paper. I will miss you all.

Lastly to the entire individual, Mr. Ahdan, Mr. Amran, Mr. Hisham, Mr. Ferhat, Mr. Kasuma, and Mr. Zulfadhli in making the report success. I love you all. I am indebted.

Thank You.

ABSTRACT

The rapidly changing and developing in world business, forced organizations to look for something new and difference due to be the best. They tend to involve in all the marketing activities, promotions and concern about the social and current issues due to get the attention and in the same time gives a big challenge to the competitors.

It always beliefs that, sales promotions plays the most important part in measuring the successful of businesses. We need to know how to organize our sales promotion strategies effectively, because an effective and attractive sales promotion can be good communicators to the target market.

This project paper explores what is the level of sales promotion strategy effectiveness and it's attractiveness towards rooms in Awana Kijal, Terengganu Darul Iman. In measuring the effectiveness of sales promotion applied by Awana Kijal, researcher will evaluate the customer acceptance and customer's perception toward current sales promotion strategies, with focusing more on the room's sales promotion. The study will identify either the current sales promotion medium using, gives a big

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