

UNIVERSITI TEKNOLOGI MARA FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT

PERPUSTAKAAN TENGKU ANIS, UNIVERSITI TEKNOLOGI MARA, KAMPUS MACHANG, BUKIT ILMU, 18500 MACHANG, KELANTAN DARUL NAIM

Prepared By NUR FATIN EZZATI BINTI RUZLAN 2016653028

BACHELOR OF INFORMATION SCIENCE (HONS.) RESOURCE CENTER MANAGEMENT (IM247)

01st AUGUST 2018 – 31th DECEMBER 2018

INDUSTRIAL TRAINING REPORT: PERPUSTAKAAN TENGKU ANIS

DECLARATION

I hereby declare that this is my original work. I have not copied from any other students'

work or from other sources. I am also declaring that no part of this report has been

published or submitted for publication except where due to reference or

acknowledgement is made explicitly in text, nor has any part been written for me by

another person. I confirm that I have read and understood the UiTM regulations with

: NUR FATIN EZZATI BINTI RUZLAN

regards to plagiarism and will be penalized by the university if found guilty.

Signed by

Name

Matrix No. : 2016653028

Date of submission

: 10th January 2019

ii

ABSTRACT

This report contained a comprehensive description about the practical training which has

been carried out at Perpustakaan Tengku Anis, UiTM Machang Kelantan about 5 months.

There are 4 chapters contained in this report which is introduction to UiTM Machang and

Perpustakaan Tengku Anis, differences of roles and job scopes that had been carried out

by 9 departments at Perpustakaan Tengku Anis, the activities that had been carried out

during the practical training and special project managed and lastly, knowledge and lesson

gained during the time period of training. The first chapter is introduced about the

background of UiTM Machang and PTA. While the second chapter is the explanation of

departments in PTA which is Administration, Customer Service, Cataloguing,

Acquisition, Journal, Archive, Conservation, Information Services and Information

Technology. Third chapter was about training activities during training on department

and last chapter was about conclusion included knowledge and lesson learned along the

outcomes after practical training.

Keywords: Perpustakaan Tengku Anis, UiTM Machang, Practical Training, Training,

PTA Department, Activities

iii

ACKNOWLEDGEMENT

I am very grateful because I had finish this Industrial Training (IMC690) after five months periods of practical training. First and foremost, I would like to thank to all my lecturer for the valuable guidance and advice. They inspired me a lot to during the practical training. They willingness to motivate me regarding my project. I also would like to thank all my lecturer for showing me some example which related to the topic of my project. In addition, I would also like to thank to Perpustakaan Tengku Anis, UiTM Kelantan especially Mrs. Rosmariyati Bt. Ab Rahman which is my supervisor at PTA cause she had provide me valuable information as the guidance of my project.

Finally, an honourable mention goes to my families who support me a lot especially in money problem in order to finish this Industrial Training. A very thank you also to my practical members for their understandings and supports to me in completing this practical training and also the project. Without helps from those of the particular that mentioned above, I would face many difficulties while doing this training. Without their encouragement and guidance, the project would not success. The guidance and support received from all the members who contributed and who are contributing to this training, was the reasons for the finished this Industrial Training. I am so grateful for their constant support and help.

Thank you.

TABLE OF CONTENT

DECLARATION ABSTRACT ACKNOWLEDGEMENT TABLE OF CONTENT			ii iii iv v-ix			
				LIST	ACKNOWLEDGEMENT TABLE OF CONTENT LIST OF TABLES LIST OF FIGURES LIST OF APPENDICES HAPTER 1: INTRODUCTION 1.1 Introduction to Industrial Training 1.1.1 Objectives of the Industrial Training 1.2.1 Objectives 1.2.2 Vision 1.2.3 Mission 1.2.4 UiTM Kelantan Customer Charter 1.3 Introduction to Perpustakaan Tengku Anis 1.3.1 Vision 1.3.2 Mission 1.3.3 Objectives	X
				LIST		xi-xi
				LIST	Γ OF A	PPENDICES
CTT 1	DEED 4					
			1			
1.1		<u> </u>	2			
1 2		•	3-4			
1,2			5			
		·	5			
			5			
			6			
1.3			7-8			
		•	9			
	1.3.2		9			
	1.3.3	Objectives	9			
1.4	Libra	ary Management Structure	10			
	1.4.1	Library Management Profile	11			
	1.4.2	Library Organizational Chart	12			
1.5	Opera	ating Hours	13			