UNIVERSITI TEKNOLOGI MARA

THE PERCEPTION OF MUSLIMS TOWARDS ZAKAT E-PAYMENT IN PARIT JAWA, MUAR

NURFARHA HIDAYU BINTI ABD GHAFAR

Academic Writing submitted in partial fulfillment of the requirements for the degree of **Bachelor in Muamalat**

Academy of Contemporary Islamic Studies

January 2019

AUTHOR'S DECLARATION

I declare that the work in this thesis/dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

Name of Student	: Nurfarha Hidayu Binti Abd Ghafar
Student I.D. No	: 2015418642
Programme	: Bachelor in Muamalat-IC210
Faculty	: Academy of Contemporary Islamic Studies
Acadenic Writing Title	(ACIS): The perception of Muslim towards Zakat E- Payment in Parit Jawa, Muar
Signature of Student	:
Date:	: January 2019

ABSTRACT

Zakat E-Payment is one of the new approaches in Malaysia. Because the payment transaction through network more easily and quickly without going to zakat counter. Becoming in developments of technology changes, are no left behind Majlis Agama Islam Johor varied zakat payment, with a desire to ease customers implement this pillar of Islam. Besides that, zakat institution can increase their total zakat collection. In this study, was to see customer's perceptions of Zakat E-Payment. 110 questionnaires have been distributed and only 102 can be collected. Moreover, the finding shows that the level understanding towards Zakat E-Payment, the method of payment and the perception acceptance towards Zakat E-Payment.

Keyword: *zakat e-payment, customer perception toward zakat e-payment, level understanding and the method of payment.*

ACKNOWLEDGEMENT

Firstly, I wish to thank God for giving me the opportunity to embark on my Degree and for completing this long and challenging journey successfully. Alhamdulillah, all praises to Allah SWT whose help and guidance have sustained us to bring this research to completion. This research is about the perception of Muslim towards Zakat E-Payment in Parit Jawa, Muar.

My gratitude and thanks go to my supervisor Assoc. Prof. Dr. Nik Mohd Rosdi Nik Ahmad, and co-supervisor Assoc. Prof. Dr. Huzaimah Binti Hj Ismail. Thank you for the support, patience, and ideas in assisting me with this project. I also would like to express my gratitude to the staff of the JAKIM, especially Dr. Wan Nor Aisyah Binti Wan Salleh for providing the facilities, knowledge, and assistance.

Special thanks to my colleagues and friends for helping me with this project. Finally, this thesis is dedicated to the loving memory of my very dear father and mother for the vision and determination to educate me. This piece of victory is dedicated to both of you. Alhamdulillah.

TABLE OF CONTENTS

CONFIRMATION BY PANEL OF EXAMINERS	ii iii
AUTHOR'S DECLARATION	
ABSTRACT	iv
ACKNOWLEDGEMENT	v xi xii
LIST OF FIGURE	
LIST OF TABLES	
CHAPTER ONE: INTRODUCTION	1
Introduction	1
1.1 Research Background	1
1.2 Problem Statement	3
1.3 Research Questions	5
1.4 Research Objectives	5
1.5 Theoretical or Conceptual Framework	6
1.6 Hypothesis Development of the Study	7
1.6.1 Level Understanding of Muslim towards Zakat E-Payment	7
1.6.2 Method of Zakat E-Payment	7
1.6.3 Perception acceptance of Muslims towards Zakat E-Payment	7
1.7 Operational Definition	8
1.8 Limitation and Scope of Study	10
1.9 Significant Research	11
Conclusion	12