

Faculty of Administrative Science and Policy Studies



Leading An Artificial Innovation In Knowledge, Education And Design

i-SPIKE 2021 INTERNATIONAL EXHIBITION & SYMPOSIUM

E-PROCEEDINGS

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Muhammad Sa'di bin Mohd Saman AAGBS, UiTM Shah Alam muhammadsadi96@gmail.com

Nur Aimi binti Abdul Azis AAGBS, UiTM Shah Alam Nuraimi.abdulazis@gmail.com

Mohammad Firdaus bin Mohammad Hatta AAGBS, UiTM Shah Alam firdaus5828@uitm.edu.my

> Azlina binti Hanif AAGBS, UiTM Shah Alam azlinahan@uitm.edu.my

ABSTRACT

The Islamic finance industry has seen tremendous growth around the world, one of the markets is takaful market. Takaful is an alternative to conventional insurance because conventional insurance contains interest, uncertainty, and gambling that is forbidden in Islamic practice. Nowadays, takaful has implemented various products offered to public in order to strengthen its position in the industry and increase its market share over the conventional insurance industry. However, takaful plan focuses only on normal children. There is no takaful product that is offered to physically disabled children. Hence, this study aims to give some knowledge and awareness as well as creating new product development related to physically disabled children. This study has applied quantitative and qualitative methods in which about 50 questionnaires have been distributed to parents with disabled children through online survey because of Covid-19 pandemic. By using descriptive analysis, the results indicate that all respondents have knowledge, aware and will participate if any takaful product is offered to protect their physically disabled children. Therefore, the product to be created is named UniqueCare Takaful that provides financial protection to children with physical disabilities.

Keywords: uniquecare takaful, knowledge, awareness, acceptance

INTRODUCTION

There are prohibited features in conventional insurance along with non-shariah principles nature that has prompted Muslim scholars to recommend Takaful as a conventional replacement insurance. Takaful aims to meet the needs of people, including non-Muslims. The importance and impact of Takaful has attracted the attention of the Muslim community in these modern times (Saleh, 2016). Takaful is seen as a substitute for conventional insurance because of its strong foundation of the Islamic code, which is based on the concepts of unity, mutual support, and harmony. It has become rapidly improving and developing an



industry with tremendous prospects and has progressed positively be a comprehensive system that reduces Shariah non-compliant features including *riba* (interest), *gharar* (uncertainty) and *maysir* (gambling) inherent in traditional insurance (Maryam, 2014).

According to UNICEF (2021), it is estimated that 10% of the world's population have some form of disability. Of that number, 150 to 250 million children involved. In Malaysia, between 10% to 16% of the total number of children are those with disabilities, and the rate differs according to the data source (Amar, 2008). Without counting the source, statistics currently show an increase in the number of newly registered children with disabilities. Looking after children with disabilities is a massive challenge to parents as they need to balance their life priorities (Salman et al., 2017). The parents often require extraordinary physical, emotional, social, and financial support in taking care of the children with disabilities. This product development focuses on Physically Disabled Children as a part of children with disabilities. In general, physical disabilities may affect, either temporarily or permanently, a person's physical capacity and/or mobility. There are many causes of physical disabilities but they can include inherited or genetic disorders, serious illnesses, and injury.

Problem statement

Common takaful plan focuses only on normal children. How about the physically disabled children in which the number is increasing every year? This group of children also needs special attention and protection in the national system because they also have their right. 73% of people with disabilities are children and they need protection just like everyone. On the other hand, Malaysians are still incompetent about physical disabled subject field (Ismail Ibrahim et al., 2019).

Objective

The objective of this product is to create parents' awareness among the participants on physically disabled child and secure them with any financial protection for their betterment life in future. Other than that, it aims to detect at early stage so that the society can be more fairly minded about the subject field.

LITERATURE REVIEW

Based on Islamic principle, only takaful operating system is accepted to be applied and implemented by Muslims. Scholars of Islamic economics have ruled conventional insurance as illegal (haram) (Maryam, 2014). To be Shariah-compliant Takaful operators, they need to consider not only conventional aspects like conventional insurance, but also must take into account the Shariah requirements. The reason was due to the existence of interest (riba), uncertainty (gharar) and gambling (maysir) in the transaction, saving and investment (Nor & Kamil, 2014). Following the fact, with the awareness of Muslims obligation, parents of child should participate in family takaful plan instead of participating in conventional insurance.

Children with disabilities have different needs when compared to their normal peers, such as special education, therapeutic treatment, and special diet (Smith, 2015). Regular physical activity (PA) in children with physical disabilities (PD) is important for their current and future



health and well-being. Current health guidelines recommend that children use 60minutes or more of PA per day (World Health Organization, 2003). The existence of takaful education plans shows the importance of providing funds so that children can obtain acomplete education. Financial constraints are one of the reasons for dropping out or incomplete school years (Lehr et al., 2004). The researchers found that existing takaful plans do not have special coverage for children with physical disabilities (Ismail et al., 2016).

METHODOLOGY

This study implements qualitative and quantitative methods based on a theory test, measured by numbers and analyzed using statistical techniques and it mainly emphasizes the objectives and reproductive. This research design enables to interpret the data by frequency and percentages as shown in the description. Primary data collection is used to obtain the data for this study by distributing 50 questionnaires to the respondents.

FINDING AND DISCUSSION

Table 1. Perceptions of Respondents Related to Takaful for Disabled Children

	Yes		No
Knowledge Takaful is the only Islamic insurance product in Malaysiaand encourages the spirit of mutual assistance as well ascooperation between members for mutual benefit	50	100%	-
Awareness I am happy if there is existence of special Takaful that gives opportunity and kindness to my children with disabilities	50	100%	-
Acceptance I will participate in Takaful for benefit and well-being of my children with disabilities	50	100%	-

Based on respondents' Knowledge, it indicates that all the respondents agreed that Takaful is the only Islamic instrument for a protection as well as being operated based on Shariah principle and agreed to jointly guarantee or protect each other if any loss and damage that inflict upon them. Awareness of respondents illustrates that most of the respondents are consent and feeling good if Takaful operators consider offering a unique Takaful product for protection of their disabled children. Product Acceptance's result shows that the respondents are willing to participate in Takaful for their disabled children.

UNIQUECARE TAKAFUL

Novelty and originality

The product has novelty in which it offers special protection for children with physical disabilities. The takaful structure for this takaful plan is different where surplus from participant fund are not shared with takaful operators while 100% goes to participants' fund.



Usefulness and application to specific group

This product is offered for specific group which is for children with physical disabilities. The usefulness and application of this product focus in providing financial protection to physically disabled children for their better life in future.

Commercialization value

The commercial value of this product is where a market and customers are willing to pay for product offered that meets a need and obtain a wider choice of takaful products. It also allows companies to generate more revenue, increase efficiency, and also reduce costs.

Features of the UniqueCare Takaful

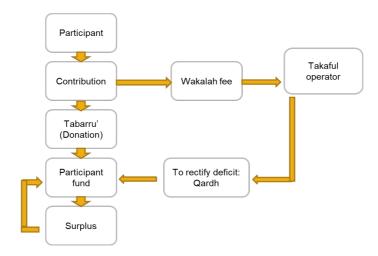
This product is offered to individuals (children) with physical disabilities who are registered with Jabatan Kebajikan Masyarakat (JKM) and are issued with or hold an OKU card or verified or certified by the Medical Officer or Government Hospital or Psychiatric Private Specialist. We offer three plans under this product which cover different amount of coverage.

Plan 1 Plan 2 Plan 2 Benefit Death due to any causes 25,000 50,000 100,000 Person Covered (Children) 2,500 5,000 10,000 Lump sum benefit 25,000 50,000 100% of Sum Covered for Natural 100,000 Certificate Owner Death or Natural TPD (Parents or 37,500 75,000 150% of Sum Covered for 150,000 Guardian) Accidental Death or Accidental TPD Waiver of Contribution Benefit Upon payment of Death or TPD benefit. Takaful operator waive all future regular contributions on the base plan from the date of death or date of commencement of TPD until the certificate expiry date. UniqueCare Funeral Benefit — payable upon 10,000 10,000 10,000 death of the Person Covered. Compassionate Rider

Table 2. Benefit and Option

For the person covered which is the disabled children, the benefits include death due to any causes and also lump sum benefit. Takaful operator will pay the lump sum benefit upon the person covered attaining age 18 and it is not payable if there are any outstanding contributions. For benefits to certificate owner, it also provides three plans with different amount of coverage. The benefits include 100% of sum covered for natural death or natural total permanent disability, 150% of sum covered for accidental death or accidental total permanent disability and waiver of contribution benefit. Our product is fully shariah compliant as it applies the concept or tabarru' (donation), wakalah (agency), ju'alah (reward) and qard (interest-free loan). The price will be based on the plan chosen by the clients that suit their needs.





Firuge 1. Takaful Structure

CONCLUSION

Children diagnosed with physical disabilities face challenges in getting protection plans for their future. Therefore, this product will create the opportunity by giving them access to an affordable online protection plan which provides meaningful benefits for both children and parents or the legal guardians of the children.



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