



**A STUDY ON STAFF PERCEPTION TOWARD A SUCCESSFUL  
WAREHOUSE MANAGEMENT IN GLOBAL FACTOR SDN.BHD.**

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## DECLARATION OF ORIGINAL WORK



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Hereby declare that:

- This work has not previously been accepted in substance for any degree, any locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- The project paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature : \_\_\_\_\_ Date: 8

JULY 2014

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## **ABSTRACT**

Global Factor Sdn. Bhd. is one of the small and medium industry and one of the malaysian manufacturer that produces a marker pen brand " KEDIDI ". This company has managed to become one of the leading manufacturers of stationery instruments in Malaysia. The problem is what factors that lead to a successful warehouse management and what are staff perception toward a successful warehouse management in Global Factor Sdn. Bhd. Therefore the main objective of this study was to exhibit the staffs' perception on the successful warehouse management, to identify whether the planning extensive, decision rules complexity and control sophistication can lead to a successful warehouse management, and to provide the suggestion to successful warehouse management in Global Factor sdn bhd. The population size of this study consisted of 10 respondents with using sampling method which it consist the middle and top managers who work at Global Factor sdn bhd. The result shows that the company must focusing on planning extensive, and control sophistication that can lead a successful warehouse management in Global Factor sdn bhd.