

**CENTRE OF STUDIES FOR BUILDING SURVEYING  
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING  
UNIVERSITI TEKNOLOGI MARA**

**PROFESSIONAL COMPETENCY FOR BUILDING CONTROL  
PERSONNEL IN MALAYSIAN LOCAL AUTHORITIES**

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**Bachelor of Building Surveying (Hons)**

**June 2015**

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**“I hereby declare that this academic project is the result of my own research  
except for the quotation and summary which have been acknowledged”**

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## **ABSTRACT**

The purpose of this study is to determine the professional competency of local authorities in building control in Malaysia. Professional competency is the combination between knowledge, competence, personal, behavior and cognitive competency. There are a few issues in local authorities which are lack of knowledge and skill among of the local authorities in building control to manage their work in organization. Besides that, the services provided in local authorities are inefficient and raises the dissatisfaction of the public. These studies are involved by 149 of local authorities building control department in Malaysia. The findings of the studies were collected in two methods which is quantitative and qualitative. For quantitative, 43 set of questionnaires from building control department were collected and qualitative method were carried out by using semi structure interview with three important person in building control with different categories of local authorities. From the finding, it can be seen the most important of competency are required for building control, the level of competency and training provide in building control department. These studies are recommendation on the improvement on the competencies level and suggestion on required training needs.

## ACKNOWLEDGEMENT

In the name of Allah, The Most Beneficent and The Most Merciful, and with the blessing of his messenger, The Holy Prophet Muhammad S.A.W, I have completed my dissertation.

Not forget to sincere thanks to my supervisor, Sr. Dr. Mohd Fadzil Mat Yasin who has guided me through the entire process of his study. His guidance and interest has thought me well with a good experience to undergo my dissertation under his supervision. I would like to show my appreciation to my beloved family especially my parent, Ruhani binti Muhd Zain who have motivate me and give support and encouragement in order to complete this project without any problems.

Besides that, I would like to thanks to all my respondent that have been answer my questionnaire and interview. Thank for giving the information that related with my dissertation. Lastly, I would like to thank to my friends Nur Anis binti Nawi, Nur Fazlin binti Ahmad Kamal, Nor Syamimi binti Shalfuddin and Noraini binti Zakaria who are help me a lot during carried out my dissertation in giving their opinion for my studies.

Hopefully my dissertation will help person that involve or being involve in building control will determining the competency need as a building control and the knowledge in as a building control. Thank you

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