FACTORS INFLUENCING YOUTH AWARENESS ON COSMETICS PRODUCTS QUALITY IN INSTITUT LATIHAN KEMENTERIAN KESIHATAN MALAYSIA, SUNGAI PETANI, KEDAH

NOOR ALIANA BINTI AZIZAN 2016421986

SUPERVISED BY: MRS. MARHAPIZAH BINTI ISMAIL

JULY 2018

CLEARANCE FOR SUBMISSION OF THE RESEARCH REPORT BY THE SUPERVISOR

÷

Name of Supervisor	: Marhapizah Binti Ismail
Title of Research Report	: Factors Influencing Youth Awareness On
	Cosmetics Products Quality In Institut Latihan
	Kementerian Kesihatan Malaysia, Sungai
	Petani Kedah
Name of Student	: Noor Aliana Binti Azizan

I have reviewed the final and complete research report and approve the submissions of the report for evaluation.

(Marhapizah Binti Ismail)

.

DECLARATION

I hereby declare that the work contained in this research proposal is my own except those which have been duly identified and acknowledged. If I later found to have plagiarized or to have committed other forms of academic dishonesty, action can be taken against me under the Academic Regulations of UiTM's.

Name: NOOR ALIANA AZIZAN Matric No: 2016421986

•••

ABSTRACT

Nowadays, cosmetic is one of the elements that bring attractiveness to human. It is becoming a trend for most people to use cosmetic in their daily life regardless of which generation groups they belong to. While usage of cosmetic is at the increasing trend, some users are not very concerned and aware about the implications of cosmetics to their healthy body such as skin and physical outlook. The purpose of this study is to identify the factors influencing youth awareness on cosmetics products' quality in Institut Latihan Kementerian Kesihatan Malaysia, Sungai Petani Kedah. A cross sectional survey among students in Institut Latihan Kementerian Kesihatan Malaysia, Sungai Petani Kedah was applied and used in this study. The numbers of questionnaire distributed were 140 completed questionnaires but only 124 questionnaires were returned and useable. The data obtained were analyzed and these following findings were found out. The relationships of youth awareness on cosmetics products' quality, marketing strategy, social influences and knowledge of the products that are the variables in this study were further examined. Therefore, all of these relationships were found to be significant and this study also provides strong evidence that it is essential to raise the attention of youth to increase the awareness on cosmetics products' quality.

Keywords: Cosmetics Quality, Cosmetics, Youth Awareness, Marketing Strategy, Social Influence, Knowledge of the Products

CONTENTS

CHAPTER 1: INTRODUCTION

1.1	Introduction	1
1.2	Background of Study	1
1.3	Problem statement	2
1.4	Research objectives	5
1.5	Research Questions	6
1.6	Scope of the study	6
	1.6.1 Level	6
	1.6.2 Territory	7
	1.6.3 Time	7
1.7	Significance of the study	7
1.8	Definition of terms/concepts	8
	1.8.1 Cosmetics Products' Quality	8
	1.8.2 Youth	9
	1.8.3 Awareness	10
	1.8.4 Marketing Strategy	10
	1.8.5 Social Influence	11
	1.8.6 Knowledge of the Products	11
1.9	Conclusion	12

CHAPTER 2: LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK

2.1	Introduction	13
2.2	Youth Awareness towards Cosmetic Products' Quality	13
2.3	Factors that lead to Youth Awareness towards Cosmetic Products'	15
	Quality	
	2.3.1 Marketing Strategy	15
	2.3.2 Knowledge of the Products	16
	2.3.3 Financial state of the family	17