



**Perception Of Employee's Towards Employee Satisfaction:
A Study Of Johor Corporation**

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**BACHELOR OF BUSINESS ADMINISTRATION
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I, Mohamad Aili Elfiq Bin Rosli, (I/C Number: 950815-01-7575)

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- ✓ This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- ✓ This project-paper is the result of my independent work and investigation, except where otherwise stated.
- ✓ All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: 

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LETTER OF TRANSMITTAL

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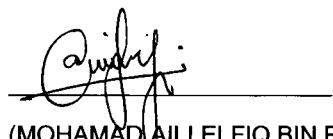
Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the research report title "Perception Of Employee's Towards Employee Satisfaction: A Study Of Johor Corporation." To fulfil the requirement as needed by the faculty of business management, Universiti Teknologi Mara.

Thank you.

Yours sincerely



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Bachelor of Business Administration (Hons) Marketing

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ABSTRACT

Employee's satisfaction is one such element of change that directly affects the organizations bottom line. Johor Corporation experienced an increasing employee turnover rate in the year 2013 to 2016. The negative effects of this ranged from loss of productivity, diminished morale, strained communication between management and employees and increased costs of hiring and training new employees. This study sought to investigate the employee's perception towards employee satisfaction in Johor Corporation namely, staff training and development, staff benefits, work environment and leadership style. This study targeted 30 employees in the various departments in Johor Corporation. The research literature review has drawn materials from several sources which are closely related to the theme and the objective of the study which includes both theoretical and empirical review. Questionnaires were used to collect data, the data collected was analyzed and findings of the survey presented using frequency tables, line graphs, pie charts and or bar charts.