

FACTORS INFLUENCING EMPLOYEE'S AWARENESS
TOWARDS THE INTEGRITY IN ROYAL MALAYSIAN
CUSTOMS DEPARTMENT

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THE DECLARATION

Declaration

We hereby declare that the work contained in this research proposal is original I and our own except those duly identified and acknowledged. If we are later found to have plagiarized or to have committed other forms of academic dishonesty, action can be taken against us under the Academic Regulations of UiTM's.

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ABSTRACT

In public sector, integrity of Public officials is said to be the key determinant factor public trust in government and central concept in good governance. Royal Malaysian Customs Department one of public servant that questioning by public regarding their integrity. The cases such as corruption in Royal Malaysian Customs Department have created negative perception towards the agency. Many initiative done by the government to enhance public servant integrity however the percentage of level of integrity still lower. The purpose of this study is know the factor influencing employee's awareness towards the integrity in Royal Malaysian Customs Department in Perlis Customs branch. A cross sectional survey among employees in Perlis Customs branch was applied and used in this study. The numbers of questionnaire distributed were 105 completed returned and useable. The data obtained were analyzed and these following findings were found out. The relationships of employee's awareness towards the integrity with employee's knowledge, Organizational Culture, Code of Ethics and Ethical Leadership. Therefore, all of these relationships were found to be significant and this study also provides strong evidence that it is essential to employee's awareness towards the integrity in Royal Malaysian Customs Department.

Keywords: Employee's awareness towards the integrity, Employee's Knowledge, Organizational Culture, Code of Ethics and Ethical Leadership.

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