

## TYPES OF BENEFITS THAT INFLUENCE LOYALTY OF EMPLOYEES: A CASE STUDY AT C.S RUDY ELECTRIC SDN BHD KOTA KINABALU SABAH

# MARTHA MAGDALINA LAPIS 2008703365

BACHELOR OF ADMINISTRATIVE SCIENCE & POLICY WITH HONOURS (BASC)

Faculty of Administration Science & Policy Studies

Universiti Teknologi Mara

OCTOBER 2010

#### **DECLARATION**

I hereby declare that the work contained in this research proposal is my own except those which have been duly identified and acknowledged.

Signed

Name: MARTHA MAGDALINA LAPIS

Matric No.: 2008703365

#### ABSTRACT

Employees sometimes does not satisfied with the benefits given by their manager or employers, while managers tend to ignore or does not concern about their employees requirement like giving them adequate benefits. It is obvious that loyalty of employees will be influence by the benefits given to them. In this research, it will be focusing on the study of types of benefits that influence loyalty of employees at C.S Rudy Electric Company. The main objective in this study is to identify the types of benefits that influence employees' loyalty the most, to compare employees loyalty between gender and to identify that the benefits given can influence employees to stay and loyal to that company. The method that has been used in collecting the data is through questionnaires and all the data are process using SPSS 14.0. About 30 respondents were used for the research and the questionnaires were distributed using convenient sampling technique. From the study, majority of the employees satisfied with the benefits given to them and seek to be more loyal with the C.S Rudy Electric Company. Moreover, from the study, it has showed that there is no difference in loyalty between male and female.

#### TABLE OF CONTENT

NO.	TITLE	PAGE NO.
1	ACKNOWLEDGEMENT	-
2	DECLARATION	-
3	ABSTRACT	-
4	1.1 INTRODUCTION	1-2
5	1.2 PROBLEM STATEMENT	2
6	1.3 RESEARCH OBJECTIVES	2
7	1.4 SCOPE OF THE STUDY	3
8	1.5 SIGNIFICANT OF THE STUDY	3-4
9	1.6 DEFINITION OF TERMS AND CONCEPTS 1.6.1 Benefit 1.6.2 Loyalty 1.6.3 Employee Loyalty	5
10	2.1 LITERATURE REVIEW	6-9
	2.2 CONCEPTUAL FRAMEWORK	10-12
	2.2.1 Independent Variables: Employee	
	Loyalty	
	2.2.2 Dependant Variables: Types of	
	Benefits	
	2.2.2.1 Vacation (paid and non-paid)	
	2.2.2.2 Sick Leave	
	2.2.2.3 Profit Sharing	

### List of table

1	Table 4.1: Respondent Profile (Section A)	16-18
2	Table 4.2: Do you know about the benefits provided by your company	18
3	Table 4.3: Did you received any benefits from your company	19
4	Table 4.4: What types of benefits did you received	19
5	Table 4.5: This Company provides me with the types of benefits i need	19-20
6	Table 4.6: I understand that the benefits provided by this company means to protect me in the future	20-21
7	Table 4.7: This organization provides adequate time off for employees (for example, vacation, sick leave, annual leave)	20
8	Table 4.8: This Company provides vacation leave which i can use to spend time with my family and reduce my stress level	21
9	Table 4.9: This Company provide workers support which allow workers paid time off to attend doctor visits or to care for family member	21-22
10	Table 4.10: This Company encourages employee development by offering profit sharing which provide direct or indirect payments to employees	22
11	Table 4.11: This organization recognizes the balance between work and personal time and adequately encouraged employees to use annual leave	22-23