INDUSTRIAL TRAINING REPORT

TUANKU SYED FAIZUDDIN PUTRA LIBRARY UNIVERSITI MALAYSIA PERLIS (UniMAP) PAUH PUTRA CAMPUS 02600 ARAU, PERLIS

SITI QUALIJAH BINTI ABU THOLIB 2015263316

FACULTY OF INFORMATION MANAGEMENT UNIVERSITI
TEKNOLOGI MARA KAMPUS REMBAU, NEGERI SEMBILAN

01 AUGUST 2018 - 31 DECEMBER 2018

DECLARATION

I hereby declare that this is my original work. I have not copied from any other

student's work or from other sources. I am also declared that no part of this report

has been published or submitted for publication except where due to reference or

acknowledgement is made explicitly in text, nor has any part been written for me

by another person. I confirm that I have read and understood the UiTM

regulations with regards to plagiarism and will be penalized by the university if

found guilty.

Signed by

SITI QUALIJAH BINTI ABU THOLIB

2015263316

Date of submission: 9 January 2019

i

ABSTRACT

This report is provided based on the industrial training period from 1st August 2018 to 31st December 2018 at Tuanku Syed Faizuddin Putra Library, Universiti Malaysia Perlis (UniMAP). This report is prepared which includes a detailed explanation of the processes during industrial training. Each explanation is divided into four main chapters, which is introduction about the organization, information organization, industrial training activities, and industrial training reflection. Introduction to the activities involved and implemented special projects are described in a full detail. This industrial training has also required trainee to conduct a study on trend access of databases among academic and non-academic staff at, Universiti Malaysia Perlis (UniMAP). The task given to trainee throughout this industrial training can provide trainee to face real challenges that exist in the realm of work later on. Through initial disclosure of the environment in this library management, the trainee will better understand the differences that exist when they are in the lecture room and are in the real industry. This situation makes industrial training a suitable medium for applying knowledge while providing trainee experience.

KEYWORDS: Universiti Malaysia Perlis (UniMAP; Tuanku Syed Faizuddin Putra Library; E-resources; Library management; (179 words)

ACKNOWLEDGEMENT

بِسْمِ اللهِ الرَّحْمٰنِ الرَّحِيْمِ

In the name of Allah, the Most Gracious and the Most Merciful Alhamdulillah, all praises to Allah for the strengths and His blessing in completing this industrial training report. Special appreciation goes to my supervisor at the practical training place, Mrs. Mazmin Binti Mat Akhir (Chief Librarian), and Mr. Md Nizam Bin Azid (Deputy Chief Librarian) for their supervision and constant support. Their invaluable help of constructive comments and suggestions throughout the training and project works have contributed to the success of this report. Not forgotten to all the office staffs in the Tuanku Syed Faizuddin Putra Library, Universiti Malaysia Perlis (UniMAP) for all support and knowledge regarding this training. I would like to express my appreciation to the Dean of Faculty of Information Management, Prof. Dr. Sohaimi Bin Zakaria, my lecturer and supervisor, Nurhidayah binti Nasharudin for their support and help towards my undergraduate affairs. My acknowledgement also goes to all the office staffs of Faculty of Information Management, Rembau Campus for their co-operations. Sincere thanks to all my friends for their kindness and moral support during my study. Thanks for the friendship and memories. Last but not least, my deepest gratitude goes to my beloved parents, Mr. Abu Tholib bin Ismail and Mrs. Zainab binti Mehat and also to my sibling for their endless love, prayers and encouragement. To those who indirectly contributed in this research, your kindness means a lot to me. Thank you very much.

Siti Qualijah Binti Abu Tholib, 2015263316

TABLE OF CONTENTS

DECLARATION
ABSTRACT
ACKNOWLEDGEMENT
TABLE OF CONTENTS
LIST OF TABLES
LIST OF FIGURES
LIST OF APPENDICES
CHAPTER 1: INTRODUCTION1-3
1.1 Background of The Organization
 1.1.1 History of the Establishment of Tuanku Syed Faizuddin Putra Library
1.2 The Library Mission, Vision and Value
1.2.1 The Library Mission
1.2.2 The Library Vision
1.2.3 The Library Value
1.3 Client's Charter of Tuanku Syed Faizuddin Putra Library13-14
1.4 Facilities and Services provided by Tuanku Syed Faizuddin Putra Library at the Pauh Putra Campus, Arau
1.4.1 Facilities
1.4.2 Services
1.5 Branch Libraries under Tuanku Syed Faizuddin Putra Library23 1.5.1 Branch Library at City Campus in Kangar24-25

1.5.2 Branch Library at Digital Hub in Padang Besar.....25-26