



UNIVERSITI TEKNOLOGI MARA
FACULTY OF INFORMATION MANAGEMENT

ACADEMIC WRITING REPORT

EFFECTIVENESS AND IMPACT OF “ZON KREATIF” AT PERBADANAN
PERPUSTAKAAN AWAM SELANGOR (PPAS)

PERBADANAN PERPUSTAKAAN AWAM SELANGOR (PPAS)

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STUDENT'S DECLARATION

Academic Project Title:

**EFFECTIVENESS AND IMPACT OF "ZON KREATIF" AT PERBADANAN
PERPUSTAKAAN AWAM SELANGOR (PPAS)**

I declare that this report is the result of my own research, unless otherwise indicated or acknowledged as referenced work.

In the event that my report be found to violate the conditions mentioned above, I voluntarily waive the right of conferment of degree and agree be subjected to the disciplinary rules and regulations of Universiti Teknologi MARA.

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ABSTRACT

Public library is a library are located at every stated. Public library maintained and support for public use. It was non-profit library that are give service and facilities to the users. It also gives a service and facilities to all range of ages. People always thinking library is a boring and dull place. With technology and world without boundaries, most of the public library especially at the oversea they having a variety of the service and facilities to make user are like to go the library. At Malaysia, there is less awareness about the advantages of the library. Perbadanan Perpustakaan Awam Selangor (PPAS) take an action with create a zone for the children which is "Zon Kreatif" to make user especially children like to go to the library.

Keywords: public library, facilities, service

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