

INDUSTRIAL TRAINING REPORT

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01 AUGUST 2016 - 01 JANUARY 2017

DECLARATION

I hereby declare that this is my original work. I have not copied from any other student's work or from other sources. I am also declare that no part of this report has been published or submitted for publication except where due to reference or acknowledgement is made explicitly in text, nor has any part been written for me by another person. I confirm that I have read and understood the UiTM regulations with regards to plagiarism and will be penalized by the university if found guilty.

Signed by

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Date of submission: 01 January 2017

ABSTRACT

Overall, this report is based on my industrial training period from 01 August to 01 Jan 2017 in the Department of Pharmacy, University Malaya Medical Centre (UMMC). It explains the operations, services and activities carried out in the Department of Pharmacy, which covers the entire units and sub-units. Among them is pharmacy logistics divided into three sub-units namely Store Pharmacy, PharmUMMC (Retail), and Pharm Selatan (Retail). While, ambulatory has four sub-units including Outpatient Pharmacy, PharmCARE, Pharmacy Medical Psychology, and Emergency Pharmacy. Also located at the 1st floor is inpatient pharmacy. Among the sub-units are Inpatient Pharmacy and Clinical Pharmacy Services, Drug stocks Supply Center in Wad (Imprest), Pediatrics Pharmacy and Therapeutic Drug Monitoring. This Pharmacy also has its own Pharmaceutical manufacturing comprising sterile complex, General Manufacturing Laboratory and Screening Unit Chemotherapy. Drug information and informatics also is the main unit consisting of sub-units Drug Information Center, Informatics Pharmacy Management, Safety Management, Quality and Practice of Pharmacy, Coordination Training, and Drug Clinical Research Coordination.

Keyword: *ummc, department of pharmacy, company background, operation, services, activity, Pharmacy logistics, ambulatory, inpatient, drug information.*

ACKNOWLEDGMENT

The chance and the opportunity to undergo industrial training in the Department of Pharmacy University Malaya Medical Centre is a good opportunity and valuable for me. While I was on the staff at the Department of Pharmacy, has been limiting the scope of my duties to be clear about the services, activities and operations at the Department of Pharmacy itself. My experience of industrial training is very meaningful because I can explore and acquire new knowledge to be adapted to the task in the development of human capital professionals. The knowledges that I gained will be used to recommend either for the organization or patients. Therefore, this then on I also want to express a sense of pride, excited and grateful for the opportunity to work with professional staff training throughout the industry as an opportunity like this to me difficult to realize.

Therefore, I humbly would like to take this opportunity to express my thanks to my facilitator Dr. Masitah binti Ahmad for guidance in the preparation of the final report and the corporate video projects. Not forgotten, Pharmacists U52, Mr. Mohd Izam Ezri bin Zakaria and Pharmacist U41 as a my supervisor, Ms. Yap Han Yee as they entertain my presence through a brief discussion to listen and guide me whenever I need they even though they itself is quite busy with his work and as a Pharmacist. However, they still spends his time with me during the preparation of this project.

On this occasion I have to say thank you and special thanks to Chief Pharmacist Mrs. Che Zuraini binti Sulaiman for allowing me to carry out my project at the Department of Pharmacy. Thanks also to all the staff involved in this project to achieve. It is the most beautiful for me because the project is accepted and recognized by the University Malaya Medical Centre to be adopted by the organization itself.

I see this as a great honor to me and this is an opportunity for the development of my career. I hope that this project will achieve the objective and hopes that this project will give a new shift in an effort to provide a clear approach to the patients and the public to pharmacy services, operations and activities of the Department of Pharmacy in different ways..

Sincerely,

Azlianis Binti Ab Razab

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