UNIVERSITI TEKNOLOGI MARA

51300

PUNCAK ALAM

PRINCIPLE OF ENTERPRENEURSHIP

(ENT530)

INDIVIDUAL ASSIGNMENT

(SOCIAL MEDIA)

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GROUP

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EXECUTIVE SUMMARY

I am Hassuuna binti Mohd Daud, owner of "SweetsUna". Finance is a live blood of the business. Before thinking of expansion of business we must think about financial resources. Customer are heart of our business so customer satisfaction and delightful is important. My business plan includes marketing plan, financial plan and different strategy to be use.

OBJECTIVES:

- Customer satisfaction and customer delight
- Net and clean environment
- Great, friendly services
- To maintain good customer relationship
- Sales of RM2,500 or more in a year

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BUSINESS REGISTRATION (SSM)

