CLEARANCE DEPOT (KONTENA NASIONAL SDN BHD)

BY

MOHAMAD FUAD BIN HAJI MOHAMAD (84539457)

GRADUATION EXERCISE (THESIS) SUBMITTED IN PARTIAL FULFILMENT OF THE REQUIREMENTS FOR THE COMPLETION OF THE COURSE IN ADVANCED DIPLOMA IN BUSINESS ADMINISTRATION (TRANSPORT)

TO THE

SCHOOL OF BUSINESS AND MANAGEMENT MARA INSTITUTE OF TECHNOLOGY SHAH ALAM SELANGOR

MAY 1988

• •

ACKNOWLEDGEMENT

In the course of my preparation to the completion of this exercise, I have become indebted to various person ς

To my advisor, ENCIK NAS RIJAL MUNCHAK, who encouraged me to carry out this study and to his guidance and opinions till the end of this study.

Tuan Syed Mohamad (The Assistant Warehouse Manager), Encik Ramlan Kamal (The Assistant Haulage Manager), Mr. Charles Subramaniam (Traffic Leasing Executive), Račik Yusof Ali (Warehouse Supervisor) for their rations and tolerance to the various interruptions to assist me.

My special thanks to my beloved family especially to my mother, father, brothers and sister for their support and encouragement throughout this entire period.

I would particularly acknowledge with thanks the generous help of Ismayatim Ibrahim, Mohamad Fakaruddin, Zulazli Hashim, Azham Ahmad and Rosmahadi Mamat who struggled to type this report.

ABSTRACT

T

-

Prai Inland Clearance Depot serves the same purpose as what the container freight station does in Penang Port or Port Kelang in bulk breaking, stuffing and unstuffing of cargo. Thus, Prai Inland Clearance Depot indirectly helps to reduce the possibility of congestion that may occur and to ease the flow of container clearance at the port area.

At the early stage of operation P.I.C.D has faced a lot of problems. More and more problems emerged and beside competing with 'Konsortium Perkapalan Berhad', PICD also faces problem with their container handling equipment, operational and management.

The study basically introduces the main problems faced by PICD in order to improve throughput and also it will specifically pointed out the possibilities and propose method to solve the problems.

This study hopefully will clarify and analyse the main reason behind this problem and also to focus on the most significant factors particularly on the characteristics of the services that need to be studied and improved in order to compete with Konsortium Perkapalan Berhad and to obtain more marketshare.

TABLE OF CONTENTS

Page

4

TITLE PAGE	i
ACKNOWLEDGEMENTS	ii
ABBREVIATIONS	iv
ABSTRACT	v
TABLE OF CONTENTS	vii
LIST OF TABLES	xiv
LIST OF DIAGRAMS	xvii
LIST OF CHARTS	xviii
LIST OF PICTURES	• xix
I. CHAPTER ONE : PRAI INLAND CLEARANCE DEPOT	
1.1 Introduction	. 1
1.2 Objectives and Strategies Of Kontena	

1.3 Prai Inland Clearance Depot and its	≈6
functions.	
1.3.1 Introduction	6
1.3.2 Functions of Inland Clearance Depot	9

Nasional.

1.4 Description of existing facilities and services of Prai Inland Clearance Depot. 17