

#### UNIVERSITI TEKNOLOGI MARA

## **BACHELOR IN SCIENCE (HONS) RECORDS MANAGEMENT (IM 226)**

(IMC 690): INDUSTRIAL TRAINING

"INDUSTRIAL TRAINING REPORT"

ISKANDAR REGIONAL DEVELOPMENT AUTHORITY (IRDA)

#G-01, BLOCK 8 DANGA BAY, JALAN SKUDAI 80200 JOHOR BAHRU

PREPARED BY

MUHAMMAD NAZMI FARHAN BIN YAHYA 2012482954

**SUPERVISED BY:** 

MADAM SITI NUUR-ILA BINTI MAT KAMAL

**SEPTEMBER 2014 – JANUARY 2015** 

Year: 2015

Please tick (√)

Degree Masters PhD



#### DECLARATION OF ORIGINAL WORK

#### Student's Declaration:

I Muhammad Nazmi Farhan Bin Yahya 910504015955 Matrix No: 2012482954 members of Faculty of Information Management UiTM Johor hereby declare that the work entitled The Institutional Record Management Process (IRMP) at Iskandar Regional Development Authority (IRDA) is my original work. I have not copied from any other students' work or from any other sources except where due reference or acknowledgement is made explicitly in the text, nor has any part been written for me by another person.

7/1/2015
Date submitted

Muhammad Nazmi Farhan Bin Yahya

Ic No :910504015955 Mat. No :2012482954

#### Supervisor's Declaration:

I Siti Nuur-Ila Binti Mat Kamal hereby certifies that the work entitled The Institutional Record Management Process (IRMP) at Iskandar Regional Development Authority (IRDA) was prepared by the above named student, and was submitted to the "FACULTY" as a \* partial/full fulfillment for the conferment of Degree in Science Record Management (Honour) and the aforementioned work, to the best of my knowledge, is the said student's work.

Received for examination by 4

i

	Date:
I declare that Project	Thesis is classified as (Please tick $()$ ):
CONFIDENTIAL	L (Contains confidential information under the Official Secret Act
<b>▼</b> RESTRICTED	1972)* (Contains restricted information as specified by the organisation
_ RESTRICTED	where research was done)*
OPEN ACCESS	,

### Validation of Project/Thesis

I therefore duly affirm with free consent and willingly declare that this said Project/Thesis shall be placed officially in the Faculty of Infomation Mangement Johor with the abiding interest and rights as follows:

- This Project/Thesis is the sole legal property of Universiti Teknologi Mara Kampus Segamat (UiTM Johor).
- The Faculty of Information Management Johor has the lawful right to make copies for the purpose of academic and research only and not for other purpose.
- The Faculty of Information Management Johor has the lawful right to digitalise the content for the Local Content Database.
- The Faculty of Information Management Johor has the lawful right to make copies of the Project/Thesis for academic exchange between Higher Learning Institute.
- No dispute or any claim shall arise from the student itself neither third party on this Project/Thesis once it becomes the sole property of UiTM Johor
- This Project/Thesis or any material, data and information related to it shall not be distributed, published or disclosed to any party by the student except with UiTM Johor permission.

Student signature: \_

Supervisor signature:

(Date)

Current Address: NO 01-08 Blok Cemara 2,

Jalan Persiaran Kempas,

Kuaters Hospital Permai Johor Bahru.

Notes: \* If the Project/Thesis is CONFIDENTIAL or RESTRICTED, please attach together as annexure a letter from the organisation with the period and reasons of confidentiality and restriction.

#### **ABSTRACT**

The Institutional Record Management Process (IRMP) Focusing on IRDA record at Documentation Room. It was the project regarding record management unit under the Corporate Services Department under Administration division. This project is about a record management process flow in IRDA from creation of records from each department and transfer to Documentation Room. In this project it mentioned about the process of spring cleaning at Documentation Room and rearrange all the record at rack arrangment include updating the record, updating the rack and updating a transfer of records and lastly update record management report in Master List. It divide under several phases under the life cycle of the record which are creation, use, maitain and dipose of records in IRDA Therefore, the project will be conduct by stages before the organization fully implement the real record management procedure.

Keyword: IRMP, Record Management Process, IRDA, Documentation Room.

# TABLE OF CONTENT

1.0 CHAPTER 1: INTRODUCTION	
• 1.1 Introduction	1
• 1.1.2 Background Organization	1
<ul> <li>1.1.3 IRDA's Statutory Function and</li> </ul>	2
Power	
• 1.1.4 Organization's Vision	2
<ul> <li>1.1.5 Organization's Mission</li> </ul>	3
<ul> <li>1.1.6 The 5 Flagship of Iskandar Malaysia</li> </ul>	4
• 1.1.7 The Development Plan: The 5	5
Flagship Zones.	
1.2 Organizational Structure	
<ul> <li>1.2.1 IRDA Management Organizational</li> </ul>	6
Structure	
2.0 CHAPTER 2: DEPARTMENTAL STRUCTURE	
• 2.1 Introduction	7
• 2.2 Definition	
<ul> <li>2.2 Definition</li> <li>2.2.1 Corporate Services (CS)</li> </ul>	7
	7 8
2.2.1 Corporate Services (CS)	•
2.2.1 Corporate Services (CS) 2.2.2 Information Communication &	•
2.2.1 Corporate Services (CS) 2.2.2 Information Communication & Technology (ICT)	8
2.2.1 Corporate Services (CS) 2.2.2 Information Communication & Technology (ICT) 2.2.3 Knowledge Management (KM)	8
2.2.1 Corporate Services (CS) 2.2.2 Information Communication & Technology (ICT) 2.2.3 Knowledge Management (KM) 2.2.4 Record Management (RM)	8 8 8