



# COMPANY ANALYSIS THE NORTH FACE

# **TECHNOLOGY ENTREPRENEURSHIP (ENT600): CASE STUDY**

FACULTY & PROGRAMME: FACULTY OF APPLIED SCIENCES		
	BACHELOR OF SCIENCE (HONS)	
	CHEMISTRY WITH MANAGEMENT	
SEMESTER	: RAS2222B	
PROJECT TITLE	: TERRA 65 HIKING BACKPACK	
STUDENT'S NAME	: NUR LIYANA BINTI MAT AZLAN	
	(2020980927)	
LECTURER'S NAME	: DR. NURSYAMILAH ANNUAR	

### ACKNOWLEDGEMENT

All praises and thanks be to Allah, Lord of universe who gives the strength and blessing for me to complete this project. My humblest gratitude to the Prophet Muhammad whose way of life has been a continuous guidance for me.

First of all, I would like to express my appreciation to my lecturer, Dr. Nursyamilah Annuar for her understanding and guidance during this whole process. Because I could not completed this assignment without her advice.

Special gratitude to my family members, who had supported me with motivation, love, prayers and understanding throughout the process of completing this case study.

Lastly, I also want to sincerely thank my classmates who were there and support me through thick and thin. Thank you for your help and support.

May God shower all of them with honor and success in their life.

## **TABLE OF CONTENT**

ACKNOWLEDGEMENT	i
TABLE OF CONTENT	ii
LIST OF FIGURE	111
LIST OF TABLE	iv
EXECUTIVE SUMMARY	v
1. INTRODUCTION	1
1.1 Background of The Study	1
1.2 Problem Statement	1
1.3 Purpose of The Study	1
2. COMPANY INFORMATION	2
2.1 Background	2
2.2 Organizational Structure	3
2.3 Products/ Service of Company	3
2.4 Business, Marketing and Operational Strategy	3
2.5 Financial Achievement	4
3. COMPANY ANALYSIS	5
3.1 SWOT	5
4. FINDINGS AND DISCUSSION	6
4.1 Findings	6
4.2 Discussion	8
5. RECOMMENDATION AND IMPROVEMENT	11
6. CONCLUSION	13
7. REFERENCES	14
8. APPENDICES	15-17

#### **EXECUTIVE SUMMARY**

This case study was conducted to examine how a company managed to manufacture, design and market their products. The company that I had chosen to investigate is The North Face one of the main distributors of high-grade equipment and apparel used in backpacking.

The focus in on backpack that is used for outdoor activities such as hiking. Out of several type of hiking backpacks that were produced by The North Face, Terra 65 had been chosen. There are several problems of the backpack that I have identified which are lacks of organizational parts, lacks of security and accountability, do not have good ventilation, the material used is not waterproof and lacks of technology features.

I have come out with several solution in order to overcome the problems. First, added more organizational parts. Second, changed the compartment to be anti-theft backpack. Third, added more features that related to ventilation. Last but not least, changed the material to be waterproof. Lastly, upgraded the design to be wide range in high-tech features.

In conclusion, these were the best solutions out of all to solve the problems. The first one was by adding the multiple quick access pocket. Next, changed the closure system from zipper to magnetic system. Furthermore, used suspended mesh back material for great ventilation. Other than that, changed the material to the cordura fabric which is good waterproof feature compared to polyester. Lastly, upgraded the backpack with integrated USB charging port.



HYDRA 26 BACKPACK

WOMEN'S CHIMERA 24 BACKPACK

SLACKPACK 2.0

## Figure 2.0: Types of hiking backpack that produced by The North Face