

CONTAINER UNDISCHARGED PROBLEM IN NEPLINE SDN. BHD

(PORT KLANG BRANCH)

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ABSTRACT

Nepline is a shipping agent which engage with so many container movement in our country. Their operation not only for the local one but also serve a world wide. So there will be so many parties will involve in their opeartion. By this it is difficult for the Nepline to be free from the service failure in their operation such as a container undischage case. Although it shows the small percentage of cases happened but it can give the great effect in which it can blur the future of the agents. So for veery shipping line they have to follow certain procedure that involve with the container movement. But sometimes although they have followed the correct procedure but sometimes itstill happens in whch it may lead to the shipping loose one of their revenue sources. The effect ot only in the sence of money omlly but also to the future of the agents. It is difficult to be a free failure company as we know most of the causes of this failure is come from the human mistake. So the preventive should be taken before the cases is become the deseas to the shipping agent. Although by this way it may not give a 100 % free but to minimise it as possibble is better evidence.

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TABLES OF CONTENTS	PAGE
Confidentiality	i
Abstract	ii
Acknowledgement	iii
Table of contents	iv-vii
List of tables	
List of figures	

CHAPTER ONE : INTRODUCTION TO RESEARCH

1.1 Company Background	1-2
1.2 Objective of Study	3
1.3 Importance of Study	3-4
1.4 Problem Statement	4-5
1.5 Literature Review	5-7
1.6 Research Design	7-8
1.7 Scope and Limitation	9
1.8 Hypothesis	9

CHAPTER TWO : COMPANY BACKGROUND

2.1 Nepline Sdn. Bhd in General	10-12
2.1.1 Electronic Data Processing	12-14
2.2 Nepline Port Klang (Operation)	14-18
2.3 Nepline As A Shipping Agencies	18-22

CHAPTER THREE : CONTAINER MOVEMENT PROCEDURE

3.1 Introduction	23
3.2 Procedure of Container Export and Import Movement	23-24
3.2.1 Marketing Department	24
3.2.2 Terminal Office	25-27
3.2.3 Inward Department	27-32
3.2.4 Outward Department	33-35
3.2.5 Shipside Department	35-39

CHAPTER FOUR : CONTAINER UNDISCHARGE PROBLEM

4.1 Introduction	40-42
4.2 Causes of This Problem	42-44
4.2.1 Documentation Problem	44-45
4.2.2 Container Missing At The Port	45-46
4.2.3 Carriers Rule	46-47