

UNIVERSITI TEKNOLOGI MARA NEGERI SEMBILAN BRANCH

RELATIONSHIP BETWEEN ORGANIZATION'S CORPORATE SOCIAL RESPONSIBILITY (CSR) PROGRAMS AND EMPLOYEES' ORGANIZATIONAL COMMITMENT AND PSYCHOLOGICAL WELL-BEING

NOR IZIANA AZLIN BINTI AHMAD AZMI 2015183711

BACHELOR OF SPORTS MANAGEMENT (HONS.) FACULTY OF SPORTS SCIENCE AND RECREATION

JULY 2018

AUTHOR'S DECLARATION

I declare that the work in this research project was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the result of my own work, unless otherwise indicated or acknowledge as referenced work. This research project has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating to conduct of my study and research.

Name of Student

: Nor Iziana Azlin binti Ahmad Azmi

Student I.D. No.

: 2015183711

Program

: Bachelor of Sports Management (Hons.)

Research Title

: Relationship between Organization's CSR Programs and

Employees' Organizational Commitment and Psychological

Well-Being

Signature of Student :

Date

: July 2018

ABSTRACT

The aim of this study was to investigate the relationship between Organization's CSR Programs and Employees' Organizational Commitment and Psychological Well-Being. 246 employees Standard Chartered Headquarter in Kuala Lumpur whose age range from 23 to 50 years participated in this study. Self administrated questionnaire was used to collect the information on demographic, organization's CSR programs, employees' organizational commitment and psychological well-being. Both descriptive and inferential statistic were applied to analyze the data collected. Pearson correlation coefficient was used to examine the relationship between organization's CSR programs and employees' organizational commitment. Similar inferential statistic also was applied to seek the relationship between organization's CSR programs and psychological well-being. The results yielded that, relationship between organization's CSR programs and employees' organizational commitment showed a significant relationship with low weak correlation (r=0.169, p=0.008). Similarly with organization's CSR programs and psychological well-being, the correlation also showed a low weak correlation (r=0.235, p=0.001).

Key words: Corporate Social Responsibility (CSR), Employees' Organizational Commitment, Psychological Well-Being

TABLE OF CONTENTS

	Page
LETTER OF TRANSMITTAL	i
AUTHOR'S DECLARATION	ii
ABSTRACT	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	\mathbf{v}
LIST OF TABLES	viii
LIST OF FIGURE	ix
LIST OF SYMBOLS	X
LIST OF ABBREVIATIONS	xi
CHAPTER ONE: INTRODUCTION	1
1.1 Background of the Study	1
1.2 Statement of the Problem	2
1.3 Research Objectives	3
1.4 Hypothesis	3
1.5 Significance of the Study	3
1.6 Delimitations	4
1.6.1 Sample size	4
1.6.2 Target population	4
1.6.3 The instrument	4
1.7 Limitations	4
1.8 Definition of Terms	5
1.8.1 Corporate Social Responsibility (CSR)	5
1.8.2 Employees' Commitment	5
1.8.3 Employees' Psychological Well-Being	5
1.8.4 Percention	5

CH	IAPTER TWO: LITERATURE REVIEW	6
2.1	Introduction	6
2.2	Corporate Social Responsibility (CSR)	6
2.3	Employees' Organizational Commitment	7
2.4	Psychological Well-Being	8
2.5	Relationship between Organization's CSR Programs and	9
	Employees' Organizational Commitment and Psychological Well-	
	Being	
2.6	Conclusion	10
СН	APTER THREE: METHODOLOGY	11
3.1	Introduction	11
3.2	Research Design	12
3.3	Sampling	12
3.4	Instrumentation	13
	3.4.1 Section A – Demographic Profile	14
	3.4.2 Section B – Corporate Social Responsibility (CSR)	14
	3.4.3 Section C – Employees' Organizational Commitment	14
	3.4.4 Section D – Employees' Psychological Well-Being	14
3.5	Pilot Study	14
3.6	Data Collection Procedures	15
3.7	Data Analysis	15
СН	APTER FOUR: FINDINGS	17
4.1	Introduction	17
4.2	Demographic Profiles Of Respondents	18
4.3	Descriptive Statistics of Respondents	20
	4.3.1 Descriptive Statistic on Organization's CSR Programs	20
	4.3.1 Descriptive Statistic on Organizational Commitment	21
	4.3.3 Descriptive Statistic on Psychological Well-being	22
4.4	Hypothesis Testing	22