

## UNIVERSITI TEKNOLOGI MARA NEGERI SEMBILAN BRANCH

## RELATIONSHIP BETWEEN LEADERSHIP STYLES AND JOB SATISFACTION AMONG STAFF OF THREE SELECTED GOVERNMENT ORGANIZATIONS

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### **AUTHOR'S DECLARATION**

I declare that the work in this thesis dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowlegde as referenced work. This thesis is not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowlegde that I have been supplied with the Academic Rules and Regulations for Post Garduate. Universiti Teknologi MARA, regulating the conduct of my study and research.

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#### ABSTRACT

Leadership has become an important factor in managing organization to contribute economic growth and development. By looking at relationship between leadership style and job satisfaction of employee, it gives good information for manager's awareness and knowledge about effect different leadership style towards staff satisfaction. The objectives in of this study are: (1) To identify the leadership styles of government organizations. (2) To identify level of job satisfaction among staff of government organizations; (3) To determine the relationship between leadership styles (autocratic, democratic, and laissez-faire) and job satisfaction of government organizations. 146 respondent participated. Questionnaire for leadership style are adopt and adapt from Northhouse (2014) and Leadership Managerial grid, Blake & Mouton (1985) which consist of 3 factors where include 27 items. Questionnaire for job satisfaction are adopt and adapt from Scott Smith (2013) which consist of 15 items. Descriptive statistics and Pearson Correlation been used for analysis. Result showed democratic style was the most preferred leadership style among government workers. Level of satisfaction of staff government organizations was moderate satisfied. There was significant relationship between democratic (p<0.05), laissez-faire (p<0.05) leadership style and job satisfaction but not for autocratic. In conclusion, most of employees preferred to have manager who were practice democratic leadership style. There is positive high relationship between laissez-faire and job satisfaction and positive moderate relationship between democratic and job satisfaction among staff government organizations. There is no significant relationship between autocratic leadership style and job satisfaction among staff of three selected government organizations.

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