The Employability Skills of Marketing and Finance Graduates (A Case Study of UiTM Sarawak)

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CHAPTER 1

INTRODUCTION

1.1 Background of the Study

Due to today's business challenging competitive environments, organizations continue to focus on adaptation, cost reduction, increased productivity, new markets, new products and services as a mean to compete and survive in the industry. Organization choices with regard to recruitment and training are largely being driven by these business strategy directions. In this environment, employees need to play proactive roles to be able to support the increased competitiveness, innovation, flexibility and client focus. Organizations are increasingly seeking a more highly skilled workforce where generic and transferable skills are broadly distributed across the organization. There has been broad agreement that all young people need a set of personal attributes and skills that will prepare them for both employment and further learning. It is also recognized that the ongoing employability of individuals is dependent on them having a set of relevant skills, as well as a capacity to learn and how to learn new things.

Human resources are unique, company can have an advance system but without good human resources, it is impossible to bring up the best in the organization. Stakeholders - the graduates, government, employers and the general public are concern about to have a worker that has "perfect" set of skills to enter the workforce. Employability skills of the human resources become one

1.7 Research Objectives

The objectives of the research are spelled as below:

RO1 – Identify and measures the quality of graduates employability skills acquired throughout their studies.

RO2 – To identify the importance and quality of bachelor graduates employability skills as perceived by those graduates.

RO3 – To suggest and give recommendations towards enhancing the graduates employability skills

1.8 Limitations of the study.

The research will have application to Marketing and Finance Bachelor level qualification, however there may well be other issues in relation to employability skills for non Marketing and Finance Bachelor students as well as those holding certificate and diploma.

It should be noted that many graduates of UiTM Sarawak are seeking employment outside Sarawak, either because they are West Malaysian or Sabahan students returning to their home. Due to such circumstance there are difficulties in getting directly with the graduates as their contact details with the University is no longer valid.