

# THE RELATIVE EFFICIENCY OF ISLAMIC BANKS IN MALAYSIA USING DATA ENVELOPMENT ANALYSIS (DEA) APPROACH.

### ADVISOR: SIR SHAHSUZAN BIN ZAKARIA

# SECOND EXAMINER: PM DR HJ NIK MUHAMMAD NAZIMAN ABD RAHMAN

## SITI NADIA BINTI MOHD ZIN 2009333423

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#### LETTER OF TRANSMITTAL

Bachelor of Business Administration (Hons) Finance Faculty of Business Management Universiti Teknologi MARA Kota Bharu Campus Wisma KUB, Jalan Sultan Ibrahim 15050 Kota Bharu Kelantan Darul Naim

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The Head of Program
Bachelor of Business Administration (Hons) Finance
Faculty of Business Management
Universiti Teknologi MARA Kota Bharu Campus
Wisma KUB, Jalan Sultan Ibrahim
15050 Kota Bharu
Kelantan Darul Naim

Dear Sir,

Yours sincerely,

#### SUBMISSION OF PROJECT PAPER (FIN 667)

Attached is the project paper titled "THE RELATIVE EFFICIENCY OF ISLAMIC BANKS IN MALAYSIA USING DATA ENVELOPMENT ANALYSIS (DEA) APPROACH" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA. Your valuation for this project paper is highly appreciated. Thank you.

SITI NADIA BINTI MOHD ZIN
2009333423
Bachelor of Business Administration (Hons) Finance

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Assalamualaikum.....

"In the name of Allah, The most Gracious and Merciful"

Firstly and foremost, I want to thank God because at last I had finished my project paper. I am also would like to say thank you to my advisor SIR SAHSUZAN BIN ZAKARIA for taking time and effort to comment on this project paper, considerable help and responsibility ask all of my questions with properly in doing and so on. Without him, I may be not able to complete this task, which is to fulfill the requirement of the subject's (FIN 667) project paper. Not forgetting to PM DR HJ NIK MUHAMMAD NAZIMAN ABD RAHMAN as my second advisor for his consideration to accept my late submission of proposal. Thank you for being supportive, patience and so understanding with the situation faced by me.

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Lastly, I am glad because I can complete this project paper. When I do this, my knowledge about the relative efficiency of Islamic banks in Malaysia using data envelopment analysis (DEA) approach was added. In addition, it also teaches me to be more discipline and also teach me to be punctual when I needed to send my work at that time. Hopefully with doing this, I will be more excellent in making a project paper. Last but not least, I hope my project paper will be useful for other students to be more understood about data envelopment analysis (DEA). The supports and co-operation from all of you are much appreciated.

Thank you.

#### **Abstract**

The purpose of this paper is to investigate or measuring the relative efficiency of 12 Islamic banks in Malaysia. The purpose of this study is to investigate the efficiency or performance level of Islamic banks in Malaysia. This objective requires the calculations of efficiency scores of each bank over the selected period. The objectives of this study are to determine input and output of Islamic banks in Malaysia, to rank the Islamic banks base on efficiency score and to recommend the solution to the inefficient bank. Data envelopment analysis (DEA) method was applied to set of data for evaluate or to measure the relative efficiency of 12 Islamic banks in Malaysia using annual report data. The period covered by the study was from the year 2006 until year 2010. The use of DEA to measure Islamic banks' efficiency appears especially appropriate since this method does not require the specification of particular production or cost functions. From the findings, we get the results such as the descriptive analysis for input and output, the correlation between input and output, the slacks between input and output, and the input and output orientation projections of each banks. The results indicate that the performance of several banks is sub-optimal, suggesting the potential for significant improvements. The efficiency banks can be the benchmark for those inefficient banks as this will help and make the inefficient banks become efficient. The Originality or the value of this study is from a policy perspective, the paper highlights the importance of encouraging increased efficiency throughout the Islamic banking industry. The study is also of particular value in the Malaysia context where there have a lot of Islamic banks and historically all of the Islamic banks growth quite well in this country and be accepted by all of the Malaysians even though have a different religion. It also makes use of to know the score, slacks and projection of the banks based DEA approach, which has not yet been widely used in the banking literature.

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