Universiti Teknologi MARA

Hostel Management Information System (E-HoMIS)

Norsyahirah Binti Rosli

Thesis submitted in fulfilment of the requirements for Bachelor of Information Technology (Hons.) Business Computing Faculty of Computer and Mathematical Sciences

January 2018

STUDENT DECLARATION

I certify that this thesis and the project to which it refers is the product of own work and that any idea or quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.

NORSYAHIRAH BINTI ROSLI

2015144733

JANUARY 23, 2018

ABSTRACT

Hostel SMK Khir Johari currently operated manually in managing hostel management. There are many problems founded during interview session with the hostel manager, Encik Mohamad Hariff Bin Mohd Teridi which are lack of proper data management, limited accessibility of data and lack of communication between hostel management and parents. Hostel Management Information System (E-HoMIS) is developed to help parents, hostel manager, warden, headmaster and system administrator to ease the hostel management. The evolutionary prototyping model is used as a methodology in the development of the system. This model has a five phases which are identify basic requirement, develop initial prototype, user reviewing prototype, refine and enhance prototype and deliver system. This system has been evaluated by two expert users for the feedback and the recommendation. Besides that, user testing also conducted by distributed the questionnaire to the 31 respondents. Using E-HoMIS, there are many manual operation especially file keeping are change to a more efficient way. Reports also can be generated easily using this system. The registration process also change to an online registration rather than fill in the registration form. E-HoMIS also provide a notification email to improve a communication between parents and hostel management especially regarding their children's discipline at hostel. Overall result of user evaluation, the result from efficiency construct shows the highest mean compared to the other construct with 4.77 (SD=0.43) and mode 5. Its show using the E-HoMIS, it can save time for the user. In a nutshell, the E-HoMIS will give more benefits to users when using it and hopefully it can help in process of managing the hostel.

TABLE OF CONTENTS

CONT	FENT				
SUPER	i				
STUDENT DECLARATION			ii		
ACKNOWLEDGEMENT			iii		
ABSTR	ACT		iv		
TABLE	C OF CONTENTS		v		
LIST C	F FIGURES		ix		
LIST C	F TABLES		xi		
СНАРТ	TER ONE: INTRODUCTION				
1.1	Introduction		1		
1.2	Business process		2		
	1.2.1 Registration Process		2		
	1.2.2 Generate Warning Letter Process		4		
1.3	Problem Statement				
1.4	Project Objective				
1.5	Project Scope				
1.6	Significance of the Project				
1.7	Project Framework		9		
	1.7.1 Gantt Chart		12		
1.8	Conclusion		12		
CHAP	TER TWO: LITERATURE REVIEW				
2.1	Introduction		14		
2.2	Management Information System (MIS)		14		
	2.2.1 Overview of MIS		15		
	2.2.2 Element of MIS		15		

		Personalized Information Service (PIS) Model in Online Registration	
	2.3.1 Elements in Personalized Information Service (PIS) Model		17
2.4	Hoste	l Management	18
	2.4.1	Benefits of MIS in Hostel Management Context	18
2.5	Software Development Model		20
	2.5.1	Waterfall Model	20
	2.5.2	Prototyping Model	21
	2.5.3	V Model	22
2.6	Similar Existing System		23
	2.6.1	iPelajar System UiTM Dungun	23
	2.6.2	E-Merit System Kolej Kediaman Unisza	24
	2.6.3	iKolej System UiTM Kelantan	25
	2.6.4	Hostel Accommodation System by Nust	25
	2.6.5	Evolve Hostel Management System	26
	2.6.6	Comparison of Similar Features in Existing System	26
2.7	Syster	m Architecture	27
2.8	Implic	Implication of Literature Review on Proposed System	
2.9	Concl	usion	29
CHAPT	TER TI	HREE: PROJECT METHODOLOGY	
3.1	Introduction		30
3.2	Metho	lethodology Overview	
3.3	Requirement Elicitation		32
	3.3.1	Preliminary Investigation	33
	3.3.2	Data Collection Method	34
	3.3.3	Document Observation	34
3.4	Funct	ional Requirement	35
	3.4.1	Login Module	36
	3.4.2	Registration Module	36
	3.4.3	Registration Approval Module	36
	3.4.4	Complaint Module	37
	3.4.5	Generate Warning Letter Module	37
	3.4.6	Generate Report Module	37
3.5	Non-I	Functional Requirement	37
	3.5.1	Security Requirement	38
	3.4.3 3.4.4	Registration Approval Module Complaint Module	