## A STUDY ON HANDLING EQUIPMENTS OPERATION AND PERFORMANCE AT PORT KLANG-KPCT SDN BHD

## THIS GRADUATION EXERCISE IS SUBMITTED AS PARTIAL FULFILLMENT OF: ADVANCED DIPLOMA IN BUSINESS ADMINISTRATION (TRANSPORT) SCHOOL OF BUSINESS AND MANAGEMENT MARA INSTITUTE OF TECHNOLOGY SHAH ALAM, SELANGOR MALAYSIA

BY AZAHARI BIN RAMLI

TABLE OF CONTENTS	PAGE
ACKNOWLEDGMENT	vi
ABSTRACT	vii
LIST OF ABBREVIATIONS	viii
LIST OF FIGURES	ix
CHAPTER ONE	
1.1 INTRODUCTION	1
1.2 PURPOSE OF THE STUDY	4
1.3 PROBLEM STATEMENTS	5
1.4 RESEARCH OBJECTIVES	6
1.5 HYPOTHESIS	7
1.6 LITERATURE REVIEWS	8
1.7 METHODOLOGY	. 11

1.8 SCOPE AND LIMITATION	14
1.9 REFERENCES	15
CHAPTER TWO	
2.1 THE HISTORY OF PORT KLANG	16
PAST, PRESENT AND FUTURE	
2.2 BACKGROUND OF THE COMPANY	23
2.3 CONTAINER TERMINAL OPERATOR	29
REFERENCES	34
CHAPTER THREE	
3.1 INTRODUCTION	35
3.2 MECHANICAL REQUIREMENT AT BERTH	37
3.3 QUAY CRANE ( POST PANAMAX CLASS )	38

## **ACKNOWLEDGEMENT**

I would like to take this opportunity to express my gratitute to my advisor Tuan Haji Mohd Arshad Haji Zainuddin for advice and guidance throughout the period of completing the thesis

A very special thanks to Pn Norlida Abdul Hamid, En Ramli Mat Som, En Sumali, Pn Hamidah, Tuan Haji Abd Rahman and En Aladin for their support and efforts in helping me to complete this thesis.

A very special thanks to my beloved mother and father and also to my family. Not forgotten to Azila Mohd Yusoff for encourage and support me outside the organisation.

For all the KPM's Staffs and ITM that shared their knowledges and experience with me during completing this thesis, your face and names will be always in my mind forever.

## **ABSTRACT**

In year 2010, Port Klang is expected to serve as a hub port or load centre for all cargo entering, leaving and transiting the Straits of Malacca area. Klang Port Container Terminal (KPCT) Sdn Bhd should be well prepared in term of handling facilities in order to face the challenge in the future.

The numbers of handling equipments are not just determined the level of throughput but the level of service guarantee by the port operator. The performance and operation of the handling facilities must in position in meeting client's requirements.

The purpose of the study is to determine whether the present operation and performance of handling equipments can cope the demand in the future. Whether the present numbers of handling equipments available are sufficient to cater the demands.

The study proved that the current operation and performance of the handling equipments are not sufficient to meet the demand in the future and the present number of the handling machine only adequate in meeting today requirement.

Solution to the problem will be presented at the end of the chapter. It is essential to present adequate facilities with appropriate method of operation and efficient performance in meeting the challenge.