



**FACTORS THAT ENCOURAGE WOMEN TO BE AN SME ENTREPRENEUR IN
PKNS COMPLEX SHAH ALAM**

MUHAMMAD AZHAR BIN ABD MULOP

2012437056

**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) BUSINESS ECONOMY
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TEKNOLOGI MARA
KELANTAN**

DECEMBER 2014

ACKNOWLEDGEMENT



In the name of Allah, the Gracious and the Merciful

Alhamdulillah, by the will of Allah, I am able to complete this project paper within the required time. I would foremost extend my sincere gratitude to all those efforts, which facilitated the completion of this project paper. First and foremost I offer my sincerest gratitude to my advisor, Madam Masnah binti Mohd Zain and second advisor, Madam Nor Zuriati Amani binti Ab Rani, who has supported and guide me throughout my research with their patient and knowledge. One simply could not wish for better or friendly advisors.

I would like to give my special thanks to Jabatan Kerja Raya (JKR) Selangor for giving me an opportunity to undergo my practical training. Thanks for providing me a lot of space of experience and give a chance to join every single event and activities. Other than that, I'm sincere gratitude addressed to my supervisor, En. Syawal bin Samin for guidance, trust and advice toward me.

Finally, I would like to thank to everybody who was important to the successful realization of my project paper, as well as expressing my apology that I could not mention personally one by one. I was blessed and thankful of what I am conquered. To all those people, thank you so much.

TABLE OF CONTENT	PAGE
TITLE PAGE	i
DECLARATION OF ORIGINAL WORK	ii
LETTER OF TRANSMITTAL	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	v - x
LIST OF TABLES	xi - xii
LIST OF FIGURES	xiii
ABSTRACT	xiv
 CHAPTERS	
1. INTRODUCTION	
1.0 Background of the Study	1 - 2
1.1 Problem Statement	3
1.2 Research Objective	4
1.3 Research Question	4
1.4 Theoretical Framework	5
1.5 Hypothesis	6 - 7
1.6 Significant of Study	7
1.7 Definition Of Term	8 - 9
1.7.1 Entrepreneur	8
1.7.2 Women Entrepreneur	8
1.7.3 Entrepreneurship	8

1.7.4	Small and Medium Enterprise (SME)	8
1.7.5	Women to be entrepreneur	8
1.7.6	Exclusion/Inequality	8
1.7.7	Education	8
1.7.8	Information, Communication Technology (ICT)	8
1.7.9	Family Support	9
1.8	Limitations of Study	9
1.9	Scope of Study	9

2. LITERATURE REVIEW

2.0	Overview	10
2.1	Entrepreneur and Entrepreneurship	10 - 11
2.2	Small and Medium Enterprise (SME)	11 - 12
2.3	Studies on Women Entrepreneurs in Malaysia	12 - 13
2.4	Exclusion / Inequality	13 - 14
2.5	Education	15
2.6	Information and Communication Technology (ICT)	16
2.7	Family Support	17

ABSTRACT

The purpose of this research is to study on the Factors That Encourage Women to be an SME Entrepreneur in PKNS Complex Shah Alam. There are four factors that encourage women to be an SME entrepreneur in PKNS Complex Shah Alam. Those factors are exclusion / inequality, education, information and communication technology (ICT) and family support. The researcher set several objectives to be achieved in carrying out this study. In collecting data, the researcher used both primary and secondary data. The questionnaire was made to measure the reliability of the question that was distributed to all the respondents. Several techniques were used to analyze the data. The researcher studied the demographic profiles of the respondent and the researcher also made the frequency analysis on every variable. Then, mean analysis was made on the entire identified variable. Lastly, correlation analysis and regression analysis was made to determine the relationship between independent variables and dependent variable. From the findings, the reliability tests for all variables are acceptable for this research. The independent variables which are exclusion / inequality, education, information and communication technology (ICT) and family support are significant. Two variables have positive relationships which are exclusion / inequality and family support while another two variables have negative relationships which are education and information and communication technology (ICT). The researcher made a conclusion about the study and several recommendations were put forward.