

UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES

Executive Masters of Administrative Science (EMAS)

IMPACT OF TRANSFORMATIONAL LEADERSHIP CAPABILITY ON EMPLOYEE MOTIVATION IN THE PUBLIC SECTOR AT STATE HUMAN RESOURCE UNIT IN CHIEF MINISTER DEPARTMENT OF SARAWAK

> RODY ANAK BUNSU 2013988083

> > **JUN 2016**

DECLARATION

I hereby declare that the work contained in this dissertation is original my own except those duly identified and acknowledge. If i am later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with University Teknologi MARA's rules and academic regulations.

Signed,

[RODY ANAK BUNSU] [2013988083]

ABSTRACT

Leader play very important role in building and sustainable business and community in organization. Leadership style is one of important factor than can affect motivation. Therefore this study is to examine the impacts of Transformational Leadership Capability on the employees motivation in the Public Sector at State Human Resource Unit in Chief Minister Department of Sarawak. The study use primary data, using random sampling, 130 questionnaires were distributed, out of which 108 were completed. The questionnaire contains different elements drawn from a) Transformational Leadership adopted and modified from Jeevan Jyoti and Manisha Dev (2016) and b) Motivation adopted and modified from Tan Teck - Hong and Amna Waheed (2011). For transformational leadership capability and employee motivation, all the items arranged in degree of agreement by a 7 point likert scale. 7 point likert Scale. Data were analyzed by reliability analysis, descriptive statistics, Correlation and regression analysis to complete the research objective. The study reveals that there strong relationship between Intellectual stimulation and inspirational motivation with employees motivation and individualized relationship between idealized influence and moderate consideration with employees motivation.

CONTENTS

		Page Num	ıber
1.	Chapter	·1	
	1.1.	Introduction	1
	1.2.	Background of the Study	1
	1.3.	Problem Statement	3
	1.4.	Research Questions	4
	1.5.	Research Objectives	5
	1.6.	Scope of Study	4 5 5 5
	1.7.	Significance of Study	5
	1.8.	Definition of Terms	6
	1.9.	Limitation of Study	7
2.	Chapter	II: Literature Review & Conceptual Framework	
	2.1.	Introduction	8
	2.2.	Leadership	8
	2.3.	Transformational Leadership	9
	2.4.	Motivation	10
	2.5.	Dimension of Transformational Leadership	12
	2.6.	Relationship between Transformational Leadership and	
		Motivation	15
	2.7.	Conceptual Framework	16
3.	Chapter	r III: Research Methodology	
	3.1.	Introduction	17
	3.2.	Research Design	17
	3.3.	Unit of Analysis	18
	3.4.	Sampling Size	18
	3.5.	Sampling Technique	19
	3.6.	Measurement	19
	3.7.	Operationalization of Variable	21
	3.8.	Data Collection	23
	3.9.	Data Analysis	23
4.	Chapter	r IV: Findings	
	4.1.	Introduction	24
	4.2	Respondents Profile	24
	4.3.	Objective 1	28
	4.4.	Objective 2	34
	4.5.	Objective 3	36
5.	Chapter	V: Conclusion & Recommendation	
	5.1.	Conclusion	38
	5.2.	Recommendation	40

CHAPTER I

Introduction

1.1 Introduction

This introduction chapter give an general idea of the study "The Impacts of Transformational Leadership Capability Employees Motivation in the Public Sector at State Human Resource Unit in Chief Minister Department of Sarawak. The chapter highlights on background, problem statement, research objectives, scope of the study and its significance, also some definition of terms commonly used in the study.

1.2. Background of the Study

State Human Resource Unit is one of eleventh (11) units in Chief Minister Department. The State Human Resource Unit play important role in building capacity of human capital for Sarawak Civil Service with the vision "To lead in Human Capital transformation". This vision is conjunction with the "Sarawak Civil Service 2010-2020 Action Plan". Sarawak Civil Service 2010-2020 Action Plan is Transformation Plan for Sarawak Civil Service to be World Class Service by 2020. There eight (8) Action Plan In this Transformation Plan and State Human Resource Unit responsible for Human Resource Talent Management. One of the initiatives for the Human Resource Talent Management Action Plan is "High Performance Leader". According to Tan Sri Datuk Amar Haji Mohammad Morshidi Bin Abdul Ghani the State Secretary of Sarawak, "Leadership is not limited to just those holding position of authority such Secretaries, Residences, District Officer or Head of Departments. Every officer at all levels can and should be prepared to exercise leadership when situation demands".