

**UNIVERSITI TEKNOLOGI MARA**

**THE IMPLEMENTATION  
OF  
THE SCHOOL-BASED ORAL ENGLISH TEST:  
A CASE STUDY**

**KHAIRIAH HASNI BT MOHD KAMIL**

Dissertation submitted in partial fulfillment of the requirements  
for the degree of  
**Master of Education (TESL)**

**Faculty of Education**

**April 2008**

### Candidate's Declaration

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the result of my own work, unless otherwise indicated or acknowledged as referenced work. This dissertation has not been submitted to any other academic institution or non-academic institution for any other degree or qualification.

In the event that my dissertation is found to violate the conditions mentioned above, I voluntarily waive the right of conferment of my degree and agree to be subjected to the disciplinary rules and regulations of Universiti Teknologi MARA.

Name of Candidate	KHAIRIAH HASNI BT MOHD KAMIL
Candidate's ID No.	2004321039
Programme	MASTER OF EDUCATION (TESL)
Faculty	FACULTY OF EDUCATION
Dissertation Title	THE IMPLEMENTATION OF THE SCHOOL-BASED ORAL ENGLISH TEST: A CASE STUDY

Signature of Candidate

  
.....

Date

22 April 2008

## ABSTRACT

Students' performance in the national examinations has always been used as a yardstick to measure and compare the success of the schools in Malaysia. The emphasis on teaching and learning has geared towards obtaining high results instead of training the students to be responsible for their own learning and to acquire higher level of thinking skills. However, this phenomenon is gradually changing in our education system. School-based assessment has started to gain prominent place in the heart of the examination system as it is believed to provide the stakeholders more accurate results on the actual potentials and abilities of the students. Thus, the school-based assessment is seen as a tool that enables to give fairer judgment to students of various levels of competency. The purpose of this study was to investigate the effectiveness of the implementation of the school-based Oral English Test in Terengganu. Here, the views and perspectives of two school administrators, seven English teachers and thirty students were examined in order to identify the issues and challenges faced. Semi-structured interviews and classroom observations were chosen as methods to conduct this qualitative method study. The findings of the study basically revealed that majority (85.7%) of the English teachers in the school had never attended any OET course organized by the district, state or national level which explains the teachers' low level competency in handling the oral test effectively. This had resulted to the possibility of producing unreliable scores to the students. To make things worse, those teachers had never been supervised by any Regional Chief Assessor since the implementation of the school-based OET in 2003. Further investigations also revealed that students' readiness was a crucial factor that led to the ineffectiveness of the school-based assessment. Approximately 83% of the students admitted that they were not fully prepared for the Oral English Test even though they had been given ample of time to prepare by their teachers. The students' nonchalant attitude was identified to be the main cause. In addition, the environment of the venue of the assessment also played an essential role in the success of this type of assessment. Nearly all of the students agreed that classroom was not a conducive place to conduct the oral test due to its 'warm' temperature and noise made by their peers. Generally, the effectiveness of the implementation of the school-based Oral English Test in the school was not fully accomplished. This study is hoped to enlighten the educational stakeholders, especially the education departments and examination boards, to see the flaws of the system and later come up with relevant strategies to upgrade the quality of the school-based assessment so as to be at par with the other school-based assessments implemented in other advanced countries in the world.

## TABLE OF CONTENTS

	<b>Page</b>
TITLE PAGE	
CANDIDATE'S DECLARATION	
ABSTRACT	iii
ABSTRAK	iv
ACKNOWLEDGEMENTS	v
TABLE OF CONTENTS	vi
LIST OF TABLES	ix
LIST OF FIGURES	x
<b>CHAPTER</b>	
<b>I                    INTRODUCTION</b>	
Introduction	1
Background of the Study	2
Statement of the Problem	4
Research Objectives	6
Research Questions	7
Significance of the Study	7
Limitations of the Study	9
Chapter Summary	10
<b>II                    LITERATURE REVIEW</b>	
Introduction	11
School-based Assessment	12
Oral Assessment	16
Six Dimensions of Oral Assessment	17
Validity, Reliability and Practicality	19
Administration of Classroom Assessment	20

School-based Oral English Test in Malaysian Context	21
Chapter Summary	31

### **III RESEARCH METHODOLOGY**

Introduction	32
Research Design	32
Population and Sample	33
Instrumentation	34
Data Collection	36
Data Analysis Procedures	38
Chapter Summary	39

### **IV RESEARCH FINDINGS**

Introduction	40
Respondents' Demographic Data	40
Findings	43
The Implementation of SBOET - The School Administrators' Perceptions	43
Teachers' Commitment	44
Students' Commitment	46
Reliability of the Oral English Test Results	47
The Implementation of SBOET - The Teachers' Perceptions	48
Teachers' Competency	48
Students' Readiness	49
Validity and Reliability of Oral English Test	51
The Implementation of SBOET - The Students' Perceptions	52
Students' Readiness	52
Venue of Assessment	53
The Format of Oral English Test	54